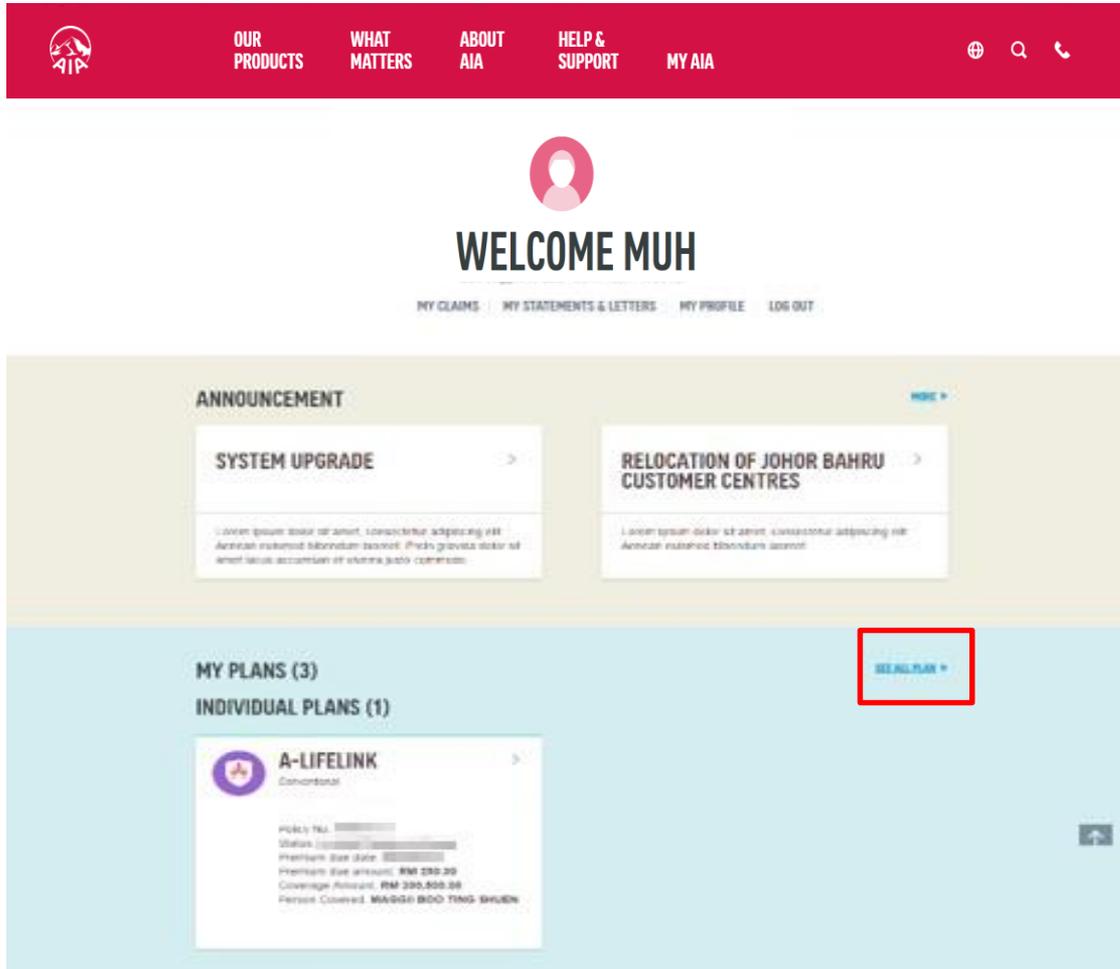


MEDICAL CARD REPLACEMENT via MY AIA



1) After you have login to MY AIA, on the Homepage, scroll down to 'My Plans' and click 'See All Plans'



NOTE: If you have not registered for MY AIA, please refer to the 'Register for MY AIA' guide



MEDICAL CARD REPLACEMENT via MY AIA



2) Select 'Individual Plans'

OUR PRODUCTS WHAT MATTERS ABOUT AIA HELP & SUPPORT MY AIA

← DASHBOARD NEXT

MY PLANS

All (6) Individual Plans (5) Employee Benefits (1)

Search by name



MEDICAL CARD REPLACEMENT via MY AIA



3) Click on 'More Details'

← DASHBOARD AND STATEMENTS PREV

MY PLANS

ALL (3) | INDIVIDUAL PLANS (3) | EMPLOYEE BENEFITS (0)

Search by name All ▾

PERSON COVERED: LOW



EXCELIFE

Policy no. 555-[REDACTED]
Status: In force Premium Paying
Coverage amount: RM 310,000.00

[More detail ▶](#)

Premium due date: 2016/02/08

Premium due amount: RM 527.27 (GST RM 4.77)



VISIONLIFE PLUS

[More detail ▶](#)

MEDICAL CARD REPLACEMENT via MY AIA



4) Select 'Medical Card Replacement', then select the name of the person whose card needs replacing, and click 'Confirm'.

← MY PLANS - INDIVIDUAL

A-LifeLink

Life Insurance

Policy No	Coverage Amount	Status
	RM 100,000.00	IN FORCE PREMIUM PAYING
Premium due date	Premium due amount	Coverage Period
20-APR-2020	RM 360.00 (Inc. Govt. Tax RM 0.00)	FROM 20-JUL-2015 TO 20-JUL-2077
Premium cease date		Auto Extension Coverage Term Indicator
20-JUL-2077		N/A

This investment-linked plan offers you protection and helps you meet your savings needs. You have the flexibility of changing your level of protection and savings from time to time by choosing from our wide range of investment-linked funds and by adding on optional insurance benefits.

- UPDATE PAYMENT DETAILS
- UPDATE CONTACT DETAILS
- MEDICAL CARD REPLACEMENT**
- INVESTMENT DETAIL
- SUSTAINABILITY INFORMATION



×

MEDICAL CARD REPLACEMENT

You have requested to replace the medical card for the policy below:

A-LIFELINK

Policy: XXXXXXXX
Person covered: XXXXXXXX

Who requires a new medical card ?

JOHN DOE

MEDICAL CARD REPLACEMENT via MY AIA



5) Fill in your delivery address details

MEDICAL CARD REPLACEMENT

MEDICAL CARD REPLACEMENT

This medical card replacement is for

TKF A-LIFE MED REGULAR-I

Certificate XXXXX
Person Overview

You have selected medical card replacement for:

AHMAD RIDZUAN BIN ISMAIL

Please enter the delivery address below:

1	Address (Line 1)	Country	4
	<input type="text" value="12"/>	<input type="text" value="MALAYSIA"/>	
2	Address (Line 2)	State	5
	<input type="text" value=""/>	<input type="text" value="Selangor"/>	
3	Address (Line 3)	Postcode	6
	<input type="text" value=""/>	<input type="text" value=""/>	

7

- 1 Type in Address (Line 1)
- 2 Type in Address (Line 2)
- 3 Type in Address (Line 3)
- 4 Type in Country
- 5 Type in State
- 6 Type in Postcode
- 7 Click Confirm



MEDICAL CARD REPLACEMENT via MY AIA



6) Key in the OTP (One Time Password) sent to the mobile number saved in 'My Profiles' to verify your changes.

MEDICAL CARD REPLACEMENT

This medical card replacement is for

AHMAD

To be delivered to:

We have sent a 5-digit verification code to your phone
+6016-XXXX543

Enter the code below to proceed.

835742

VERIFY

CANCEL CONFIRM

- 1 Enter OTP
- 2 Click Verify
- 3 Click Confirm

UPDATE CREDIT CARD DETAILS via MY AIA



7) You will be directed to the acknowledgement page upon successful request.
Your medical card will be delivered to you within 3 working days.

✕ MEDICAL CARD REPLACEMENT

MEDICAL CARD REPLACEMENT

Status: **Approved**

Your information has been updated and will be delivered to you within 3 working days.

This medical card replacement is for:

- JOHN DOE

To be delivered to:

██████████
██████████
██████████
██████████

CLOSE

