

# CHANGE PAYMENT CYCLE via MY AIA



1) After you have login to MY AIA, on the Homepage, click ‘My Profile’

**OUR PRODUCTS** **WHAT MATTERS** **ABOUT AIA** **HELP & SUPPORT** **MY AIA**

**WELCOME MUH**

Pay Online | My Claims | My Statements & Letters | How To Guides

**My Profile** | Log Out

Last Log in date: 2020/03/29 17:14:48

**ANNOUNCEMENTS**

OUR ICY SUSTAINABILITY

IMPORTANT NOTICE

**NOTE: If you have not registered for MY AIA, please refer to the ‘Register for MY AIA’ guide**



# CHANGE PAYMENT CYCLE via MY AIA



2) Select 'My Payments', and under the 'Overview' tab, click on 'Change Payment Cycle'

← DASHBOARD

**MY PAYMENTS**

1 My Profile | **My Payments** | Medical Card Dependant Management | Transaction History

2 **Overview** | Make A Payment | View Transaction History

Search by person covered

## PERSON COVERED: CHAN MING YEN



### A-LIFELINK

Premium amount

RM 360.00

OTHERS

XXXX XXXX XXXX 3639

Due Date

20-APR-2020

Payment Cycle

MONTHLY

**CHANGE PAYMENT CYCLE**

× UPDATE CREDIT CARD

3



# CHANGE PAYMENT CYCLE via MY AIA



## 3) Select your Preferred Payment Cycle and click 'Next'



## CHANGE PAYMENT CYCLE

Plan Name xxxxxxxxxxxxx	Policy Number: xxxxxxxxxxxxx
Person Covered xxxxxxxxxxxxx	Current Payment Cycle RM 136.60 MONTHLY Inc. Govt. Tax RM 0.00

Select your preferred payment cycle

- RM 1,532.17 annually Inc. Govt. Tax RM 14.40
- RM 796.72 semi-annually Inc. Govt. Tax RM 7.48
- RM 406.02 quarterly Inc. Govt. Tax RM 3.81



**Alternative Payment Cycle premium amounts will be listed for selection**

**NEXT**

**NOTE:** If you change your payment cycle to a longer term payment cycle (eg; from monthly to quarterly), you will need to pay for the additional term's premium/contribution amount.



•OTP will be sent to the registered mobile number saved under My Profile

# CHANGE PAYMENT CYCLE via MY AIA



**4) Key in the OTP (One Time Password) sent to the mobile number saved under 'My Profile' to verify your changes. You will be directed to the acknowledgement page once your update has been successfully completed.**

CHANGE PAYMENT CYCLE

1 2 3

## CHANGE PAYMENT CYCLE

Policy Name XXXXXXXXXXXXXXXXXX	PolicyNumber: XXXXXXXXXXXXXX
Person Covered XXXXXXXXXXXXXXXXXX	New Payment Cycle RM796.72 per semi-annually inclusive of RM7.48 GST

The new payment cycle will apply to the package policies below.

Please enter the 6-digit verification code that has been sent to your registered mobile number +6018-XXXX138

Enter the code below to proceed.

VERIFY

PREVIOUS NEXT



CHANGE PAYMENT CYCLE

1 2 3

## CHANGE PAYMENT CYCLE

Status: **Transaction Completed**

Your request to change your payment cycle for this policy has been completed and will be reflected in the next billing cycle.

Your next **semi-annually** premium of RM796.7 (inclusive of GST) is due on **28 September 2016**

Policy Name XXXXXXXXXXXXXXXXXX	PolicyNumber: XXXXXXXXXXXXXX
Person Covered XXXXXXXXXXXXXXXXXX	New Payment Cycle RM796.72 per semi-annually inclusive of RM7.48 GST

CLOSE



# CHANGE PAYMENT CYCLE via MY AIA



5) If you have selected a longer term payment cycle, you will be required to pay the additional term's premium/contribution amount. Click on 'Make a Payment' to pay online via Visa/Mastercard Credit Card.

× CHANGE PAYMENT CYCLE

1 ✓ 2 3

## CHANGE PAYMENT CYCLE

Plan Name: XXXXXXXXXXXX Policy Number: XXXXXXXXXX  
Person Covered: XXXXXXXXXXXX New Payment Cycle: RM 796.72 semi-annually  
Inc. Govt. Tax RM 7.48

For the change of payment cycle to take effect, please remit total outstanding premium of RM 551.60 (Inc. Govt. Tax, if any) for premium due on XXXXXXXXXXXX

PREVIOUS **MAKE A PAYMENT**

### ONLINE PAYMENT

**AIA**

Payment Summary

Total Amount	MYR 300.00
Payment To	AIA Bhd
Reference	XXXXXX
No/Payment ID	Make a payment
Description	

Timeout in : 04:45

Credit Card Number

Name on Card

Expiry Date

CVC/CV2

Card Issuing Bank

Other Card Issuing Bank (optional)

Card Issuing Country

I authorize AIA BHD to debit the above net charges from my credit card  
 I have read and agree to [iPay88 Privacy Statement](#)

PROCEED  
CANCEL

Copyright © 2020 AIA Group Limited and its subsidiaries. AIA Bhd. (790895-D) AIA PUBLIC Takaful Bhd. (935955-M). All rights reserved.



# CHANGE PAYMENT CYCLE via MY AIA



6) You will be directed to the payment acknowledgement page once your payment has been successfully completed.



## CHANGE PAYMENT CYCLE

Status: **Transaction Completed**

Your request to change your payment cycle for this policy has been completed and will be reflected in the next billing cycle.

Your next **semi-annually** premium of RM796.72 (inclusive of GST) is due on **09 July 2018**

Plan Name  
A-LifeLink

Policy Number:  
XXXXXXXXXX

Person Covered  
XXXXXXXXXX

New Payment Cycle  
RM796.72 semi-annually  
inclusive of RM7.48 GST

CLOSE

**NOTE:** An acknowledgement email and SMS will also be sent to your email address and mobile number saved under “My Profile”

# CHANGE PAYMENT CYCLE via MY AIA



7) To view your transaction history, from the MY AIA Homepage, click on My Profile > My Payments > View Transaction History > Online Payment.

MY PAYMENTS

## TRANSACTION HISTORY

Payment History | Online Payment

Select a policy: XXXXXXXXX | Select the transaction year: 2018

**AMOUNT PAID: RM 210.00** Transaction date: 18/07/2018 14:18:12

SUCCESSFUL

Transaction ID: 16386

**A-LIFELINK**

Policy Number: XXXXXXXXXX  
Insured Name: XXXXX XXXXXXXX

**AMOUNT PAID: RM 210.00** Transaction date: 18/06/2018 15:02:45

SUCCESSFUL

Transaction ID: 16130

**A-LIFELINK**

Policy Number: XXXXXXXXXX  
Insured Name: XXX XXX XXXXXX