

Podcast > Enterprise > Resource Centre > How The Pandemic Has Changed The Insurance Business

HOW THE PANDEMIC HAS CHANGED THE INSURANCE BUSINESS

Ben Ng, AIA Berhad

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Resource Centre

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CEO of AIA Berhad, Ben Ng gets candid about what it's like to be in the insurance business during a pandemic. We also discuss the shift in Malaysians' perception of insurance agents today, the recent surge in interest to be Life Planners, and how Covid-19 has accelerated a new way of working in the industry - going full-on digital.

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