




Collection station Cheque Collection station

Claimant's Statement – Death Claim

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Agent Name: _____ Agent Handphone No. (for SMS): _____

Agent Code Agency Name: _____ Agency Code

Agency Webmail Address: _____

Name of Person Covered: _____

IC No: _____ Gender: Male Female Age: _____ Phone No: _____

Correspondence Address: _____

I. Information Of Deceased

(1) Numbers of Certificate in AIA PUBLIC Takaful Bhd. (AIA PUBLIC) and Amount (RM)

Certificate No.	Amount (RM)
_____	_____
_____	_____

(2) Deceased's residential address at time of death

(3) Last date of working: _____ (MM/DD/YYYY)	(4) Occupation at time of death: _____
(5) Name of employer and Contact No.: _____	(6) Address of employer: _____

(7) (a) Date, time and place of death: _____ (MM/DD/YYYY) _____ Hour _____ Minute A.M. Place: _____ P.M. _____

(b) Cause of death: _____

(8) To be COMPLETED ONLY if cause of death is due to: Accident. Suicide.

(a) Date, time and place of accident / event: _____ (MM/DD/YYYY) _____ Hour _____ Minute A.M. Place: _____ P.M. _____

(b) Details of accident / event, how it happened and what was the Deceased doing at the time.

(9) (a) When did the Deceased first complain of, or give other indications of his last illness? _____ (MM/DD/YYYY)

(b) When did the Deceased first consult a physician for his last illness? _____ (MM/DD/YYYY)

(10) Was an inquest or post-mortem examination held on the body? If "Yes", please furnish certified copy of verdict or findings. Yes No

(11) Name(s) and address(es) of all physician(s) who attended to the Deceased during the last illness and during three years prior thereto:

Names of Doctors / Hospitals	Addresses	Dates of Attendance (MM/DD/YYYY)	Diseases or Conditions
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

(12) Are you presently Person Covered for death benefits with other Takaful Operator / Insurance Companies? If Yes, please state:

Names of Takaful Operator / Insurance Company Certificate / Policy No. Effective Dates (MM/DD/YYYY) Amount of Benefits (RM)

II. Information Of Claimant

(13) Name in Full:

(14) Gender: Male Female

(15) IC No.

(16) Date of Birth: _____ (MM/DD/YYYY)

(17) Age:

(18) Correspondence Address:

(19) Handphone No.: _____

(20) Email Address: _____

(21) Relationship with the Deceased:

(22) How long have you known the Deceased?

(23) By what title are you submitting this claim?

Nominee / Beneficiary Trustee / Legal Guardian Legal Assignee / Owner Others: Please Specify: _____

III. e-Payment (Only applicable to selected Certificates)

Goods and Services Tax (GST) Information

1. Is Person Covered GST Registered?

Yes GST Registration Number _____ No
Registration Date _____

Note: If the question above is unanswered, AIA PUBLIC Takaful Bhd. (AIA PUBLIC) will follow your existing records.

AIA PUBLIC shall rely on the above information provided by you for tax credit purposes provided under the GST Act 2014. AIA PUBLIC shall not be liable for any liability, fine, charge or penalty as a result of relying on the incorrect information. Should any action be taken against AIA PUBLIC and/or penalties be imposed on AIA PUBLIC by any tax authority for relying on the same, AIA PUBLIC reserves its right to be indemnified by you to the fullest extent permitted by law and any liability arising from your incorrect advice shall be payable by you.

Declaration and Authorization

I/We declare that the answers given above are true and complete to the best of my/our knowledge and belief.

I/We undersigned, understand the delivery of this form is in no way an admission of AIA PUBLIC, liability of my/our claim and agree that payment of this claim or payment based on agency recommendations shall not be construed as final admission of AIA PUBLIC's liability of this and any further claims arising and AIA PUBLIC reserve full rights for the appropriate evaluation or action where necessary.

I/We, the undersigned hereby irrevocably authorize any organization, institution or individual that has any records or knowledge of my/our health and medical history, treatment or advise and that has been or may hereafter be consulted to disclose to AIA PUBLIC or its representative such information.

I/We understand and agree that any personal information collected or held by AIA PUBLIC (whether contained in this application or otherwise obtained) may be held, used and disclosed by AIA PUBLIC to individuals/organization related to and associated with AIA PUBLIC or any selected third party (within or outside of Malaysia, including retakaful and claims investigation companies and industry associations/federations) for the purpose of processing this application and providing subsequent service for this and other financial products and service and to communicate with me/us for such purposes. I/We understand that I/We have a right to obtain access to and to request correction of any personal information held by AIA PUBLIC concerning me/us. Such request can be made to any of AIA Customer Service Centre.

This authorization shall bind my/our successors and assigns and remain valid notwithstanding my/our death or incapacity in so far as legally possible. A photocopy of this authorization or claim form shall be as valid as the original and can be used for my/our further claims.

IMPORTANT NOTICE:

Claims payment is advisable to be made via e-Payment. This is in line with Bank Negara Malaysia (BNM) directive towards electronic fund transfer that is faster, safer and more convenient. Please ensure that the completed Direct Credit Instruction Form AND the required supporting documents are submitted to AIA PUBLIC to avoid any delay in payment for this and/or future claim(s). However, in the event where e-Payment facility cannot be used, cheque will be sent to the agent or the Claimant's address, as stated in the claim form.

Direct Credit Instruction Form and supporting documents :

are submitted with this claim have been submitted earlier to AIA PUBLIC

FATCA DECLARATION

I declare and agree on behalf of myself and any person or persons, firm or corporation, who may have or claim any interest in any takaful coverage on this application, that:-

a. U.S Person Declaration & Change of Circumstances

I/We hereby declare that I am/We are not a "U.S. person" for U.S. federal income tax purposes and that I/We am/are not acting for, or on behalf of, a U.S. person. I/We understand that AIA PUBLIC, believing this statement to be true, will rely on it and act on it. In the event this statement is false, any Certificate issued may be considered void in which case AIA PUBLIC shall notify me/us and repay the contribution less reasonable charges and certificate withdrawals. In view that this is a fundamental term, AIA PUBLIC shall be entitled to cancel this Certificate and pay reasonable compensation to me/us in consideration of such termination.

I/We agree to notify AIA PUBLIC within 30 days of any change in my/our status as U.S. person for the purposes of U.S. federal income tax.

(Please note that on the making an application for Takaful, U.S. persons or residents must complete an IRS Form W-9.)

*Note: A false statement or misrepresentation of tax status by a U.S. person could lead to penalties under U.S. law.

Account Holders who have or may have U.S. Indicia:

*Note: The below paragraph applies only to:

- (i) U.S. persons for U.S. federal income tax purposes; or
- (ii) If your tax status changes and you become a U.S. Person; or
- (iii) You or beneficiaries in connection with this Certificate have indicated through information provided to AIA PUBLIC that you or such Beneficiary may be in fact a U.S. person for U.S. federal income tax purposes (including for example a U.S. address, a U.S. telephone number, a TIN etc.)

The term "U.S. Indicia" as used below refers to any of the 3 circumstances described in (i) to (iii) above.

This is a fundamental term and in the event you have U.S. Indicia and fail after request to provide such information, consent and/or assistance as AIA PUBLIC may from time to time reasonably require to allow it to comply with its contractual, legal and/or regulatory obligations under the United States Foreign Account Tax Compliance Act, including any required reporting to the Internal Revenue Service of information relating to you or Beneficiaries in connection with this Certificate, AIA PUBLIC reserves the right and shall be entitled to take the necessary action which may include submitting the necessary reports, suspending your account/certificate, withholding the necessary monies to be remitted, terminating this Certificate and returning the cash value (if any) less any indebtedness without interest or profit in the event of such termination.

b. FATCA Data Privacy Waiver (applicable to both individuals and corporates)

AIA PUBLIC and its affiliates ("the Group") are subject to and required to, or have agreed to, comply with certain legal, regulatory and/or other requirements (the "Reporting Requirements"). As such, I/we provide my/our express consent that AIA PUBLIC shall have the right to provide such personal data and information to any governmental authorities, regulatory bodies and/or any other person(s) in respect of the Reporting Requirements. I/We understand that such disclosures may involve the cross border transfer of personal data outside the jurisdiction and that such disclosures may be with respect to i) the personal data of the Participant/ Certificate Owner, the Contingent Owner, the Person Covered, and the Beneficiaries ("the Parties"), or any of them; ii) any information relating to this Certificate; and iii) any information relating to any other certificates held by the Parties or any of them. I/We understand that AIA PUBLIC will not be able to promote any Takaful product to me/us and provide any service if I/we refuse to give the said express consent.

Note: Please take note that AIA PUBLIC will not be able to process this application without your consent to the above.

I / We hereby authorize : _____ IC No.: _____

of Agency / Relationship _____ Contact No: _____ to service my / our claim.

Signature of Witness : _____ Signature of Claimant : _____

Name : _____ Name : _____

IC No : _____ IC No : _____

Date (MM/DD/YYYY) : _____ Date (MM/DD/YYYY) : _____

Checklist: This is only for point-of-submission reference of basic and supporting requirement for the claim. AIA PUBLIC reserves the right to request for other relevant document and information or to view the original of copied document submitted whenever necessary. Upon full completion of this statement, please return together with the following documents (non original documents must be certified as true copy):

(A) For Incontestable Death (Natural death)

- (1) Claim Form
- (2) Death Certificate
- (3) Original Certificate contract/Bond of Indemnity with stamp duty
- (4) Proof of claimant's relationship to deceased
- (5) Claimant's IC
- (6) JPN letter (For death outside of Malaysia)

(B) For Accidental Death where Certificate has accident rider / PA Certificate

- (1) All of Item (A)
- (2) Post-mortem report & Toxicology report / Perakuan mengenai sebab-sebab kematian
- (3) Police report(s)
- (4) Newspaper cutting (if any)
- (5) Burial Certificate

(C) For Contestable Death occurring less than 2 years after

- (1) All of Item (A) or (B)
- (2) Attending Physician's Statement-Death
- (3) 5 copies of Consent form