

AIA x MASTERCARD AUTO-DEBIT BONANZA CAMPAIGN

- a) This AIA x MASTERCARD Auto-Debit Bonanza Campaign ("Campaign") is organised by AIA Bhd. ("AIA", "we", "our" or "us") with the aim to help ease your payment experience with the AIA+ mobile application ("AIA+"). By joining this Campaign, you ("you", "your" or "customer") agree that you have read, understood and agreed to be bound by the Terms and Conditions of this Campaign and by any change or modification that we may make to this Campaign and/or the Terms and Conditions of this Campaign with prior notice to you. By joining this Campaign, you further agree to be bound by our Privacy Policy accessible at <https://www.aia.com.my/en/index/privacy-statement.html>
- b) Campaign Period: 21 December 2023 – 31 March 2024, both date inclusive ("Campaign Period")
- c) Participation & Eligibility:
- i. This Campaign is open to all Mastercard cardholders with a Mastercard credit card issued in Malaysia. The Mastercard credit card cardholders must have an in-force AIA insurance policy / takaful certificate, and/or a new AIA insurance policy / takaful certificate application that is submitted and activated during the Campaign Period. ("Eligible Policy / Certificate")
 - ii. The following are NOT ELIGIBLE to participate or WILL BE DISQUALIFIED from this Campaign in the event of:
 - Existing Eligible Policy / Certificate that has already enrolled with auto debit instruction for premium / contribution deduction by local or foreign credit card;
 - Change of payment method by removing the registered Mastercard Credit Card for auto debit instruction;
 - Lapsed, surrender, termination, cancellation of the Eligible Policy / Certificate, during the Campaign Period or at the time of fulfillment of the Campaign Reward.
- d) Campaign Reward
- i. 15,000 units of RM30 Touch n' Go e-wallet reload pin
 - ii. 5 units of iPhone 15 worth of RM4,399
- e) Campaign Mechanics
- i. During the Campaign period, Mastercard credit cardholders with an Eligible Policy / Certificate MUST SUCCESSFULLY register / enroll for auto debit via AIA+ or iPOS (new insurance policy / takaful certificate only), using an active Mastercard Credit Card issued in Malaysia. ("Eligible Policy Owners")
 - ii. Each Eligible Policy Owner that successfully complete the requirements stated in e(i) will earn one (1) entry throughout the Campaign Period.
 - iii. The first 15,000 Eligible Policy Owners will stand to receive a Touch 'n Go Reload Pin worth RM30, on a first-come-first served basis. ("Touch 'N Go Pin Winners")
 - iv. All Eligible Policy Owners will also stand a chance to win one (1) unit of Apple iPhone 15 worth of RM4,399. ("iPhone 15 Winners").
 - v. All Eligible Policy Owners will be shortlisted based on randomized computer-aided system. The entries will then be divided by the total number of shortlisted winners required, then rounded down to the nearest whole number. The shortlisted winners will be identified based on their sequence following the whole number.
 - vi. The Touch 'N Go Pin Winners and iPhone 15 Winners will be notified via AIA+ push notification and e-mail address in AIA's records within 30 business days after the Campaign Period. The list of Touch 'N Go Pin Winners and iPhone 15 Winners will also be published on AIA's corporate

website. The iPhone 15 Winners will be required to provide relevant information to receive the Campaign Reward, such as delivery address and contact information via a digital form. If the winner does not respond to AIA's request within 14 business days from the date the email and/or AIA+ push notification is sent with the required information, the winner agrees to forfeit the Campaign Reward and AIA reserves the right to assign the Campaign Reward to the next winner.

f) General Provisions

- i. All AIA customers are solely responsible for maintaining the accuracy of your information with AIA. AIA may request for further information from you to determine the authenticity of any information provided.
- ii. AIA may decline the Campaign Reward entitlement in the event any of the Terms and Conditions pursuant to this Campaign is not fulfilled. No appeal(s) will be entertained.
- iii. By participating in this Campaign, you agree to the sharing of your personal information with Mastercard.
- iv. AIA shall have the right to decide all matters, and disputes concerning this Campaign including substituting the Campaign Reward with other form of gifts / rewards of equivalent value.
- v. The Campaign Reward is not refundable and not exchangeable for cash, credit, or other goods. Any request for Campaign Reward to be re-directed to another individual will not be entertained.
- vi. Picture(s) of the Campaign Reward shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Campaign is/are solely for illustration purposes only and may not depict the actual color, model or specifications of the Campaign Reward and does not include any optional accessories.
- vii. AIA shall not be held responsible for the value of the Campaign Reward due to the variation of prices in the market during the Campaign Reward redemption/collection by them at the time stipulated by AIA.
- viii. AIA is not responsible for any loss, damage, delay, tampering, theft, or modification of the Campaign Reward once it has been provided to the Winners. AIA shall be released and fully discharged from further liability and demand in relation to the Campaign Reward.
- ix. AIA is not the supplier of the Campaign Reward and makes no warranty or representation as to the quality, merchantability and/or the fitness for purpose of the Campaign Reward provided and shall not be responsible for any defect or any other loss or damage that may be suffered in connection with the Campaign Reward. Any dispute over the Campaign Reward provided by the merchant should be resolved directly between Winners and the merchants.
- x. AIA shall have the right to amend the Terms and Conditions of this Campaign, and to suspend, terminate, delay, or vary this Campaign with prior notice to you. The mode of notification (if any) of the amendment, suspension, termination, delay, or variation shall be at AIA's discretion, including but not limited to displaying the same in any of AIA's website or social media sites.