

AIA+ App-tastic Giveaway Campaign

Terms and Conditions

1. This AIA+ App-tastic Giveaway Campaign ("Campaign") is organized by AIA Bhd. ("AIA", "we", "our", or "us") with the aim to encourage you to live a healthier, longer, and better life with the AIA+ mobile application ("AIA+"). Please read this Campaign's Terms and Conditions before deciding to join this Campaign. By joining this Campaign, you ("you", "your", or "AIA customer") agree that you have read, understood, and agreed to be bound by the Terms and Conditions of this Campaign and by any change or modification that AIA may make to this Campaign with prior notice to you.
2. By joining this Campaign, you further agree to be bound by our Privacy Policy accessible at <https://www.aia.com.my/en/index/privacy-statement.html>
3. The Campaign Period shall be from 1 September 2023 – 31 October 2023, both dates inclusive ("Campaign Period")
4. Participation & Eligibility
 - i. This Campaign is open to:
 - a. All AIA customer with an active insurance policy and/or takaful certificate, and/or AIA Corporate Members and their dependent(s) who are Insured Member and/or Person Covered under AIA's Group Employee Benefit Scheme ("Eligible Policy/Certificate"), **who have** downloaded and registered AIA+ before 1 September 2023 ("Existing AIA+ User(s)").
 - b. All AIA customer with an active insurance policy and/or takaful certificate, and/or AIA Corporate Members and their dependent(s) who are Insured Member and/or Person Covered under AIA's Group Employee Benefit Scheme ("Eligible Policy/Certificate"), **who have not** download or register AIA+ before 1 September 2023 ("New AIA+ User(s)").

Both Existing AIA+ User and New AIA+ User shall be collectively referred to as AIA+ User in this Terms and Conditions.

- ii. The following are **NOT ELIGIBLE** to participate in this Campaign:
 - AIA Customer with Eligible Policy / Certificate which has lapsed, surrendered, terminated, or cancelled during the Campaign Period or, on or before fulfilment of the Campaign Reward.

To find out more about the eligibility, you can also refer to the Frequently Asked Questions (FAQ).

5. Campaign Rewards

The Campaign Rewards are as follows:

Campaign Reward for Existing AIA+ User	Campaign Reward for New AIA+ User
100 winners: RM5 Touch 'n Go e-Wallet Reload Pin	100 winners: RM5 Touch 'n Go e-Wallet Reload Pin
100 winners: RM10 Touch 'n Go e-Wallet Reload Pin	100 winners: RM10 Touch 'n Go e-Wallet Reload Pin
50 winners: RM50 Touch 'n Go e-Wallet Reload Pin	50 winners: RM50 Touch 'n Go e-Wallet Reload Pin
40 winners: RM100 Touch 'n Go e-Wallet Reload Pin	40 winners: RM100 Touch 'n Go e-Wallet Reload Pin
2 winners: Samsung Galaxy Buds 2 Pro worth RM699 each	2 winners: Samsung Galaxy Buds 2 Pro worth RM699 each
2 winners: Apple AirPods (3 rd Gen) with Magsafe Charging case worth RM879 each	2 winners: Apple AirPods (3 rd Gen) with Magsafe Charging case worth RM879 each
2 winners: Samsung Galaxy Watch 6 Bluetooth worth RM1099 each	2 winners: Samsung Galaxy Watch 6 Bluetooth worth RM1099 each
2 winners: Apple Watch Sports band worth RM1899 each	2 winners: Apple Watch Sports band worth RM1899 each

6. Campaign Mechanics

- i. During the Campaign Period, all AIA+ Users are required to complete the steps below to earn qualifying entries to the Campaign:

	Criteria	Qualifying Entries
Step 1	Successfully login to the AIA+ and complete Financial Health Check.	1x entry
Step 2	Successfully login to the AIA+ the following month, during the Campaign Period. <i>(Note: this is only applicable to those who login to AIA+ in September and October 2023)</i>	1x entry

Please refer to the Frequently Asked Questions (FAQ), for examples to earn entries.

- ii. AIA+ Users with qualifying entries are eligible to win the Campaign Reward. More entries earned increases your chances of winning.
- iii. Participants will be shortlisted based on randomized computer-aided system, separately for Existing and New AIA+ User. The entries will then be divided by the total number of shortlisted winners required, then rounded down to the nearest whole number. The shortlisted winners will be identified based on their sequence following the whole number.
- iv. The first 298 Existing AIA+ Users and 298 New AIA+ Users who meet all the Campaign Terms and Conditions shall be shortlisted and confirmed as winners.
- v. In the event any of the winners fail to meet the Campaign Terms and Conditions; the next entry below shall be shortlisted and selected as the next winner. The same process will continue until there are 298 winners for Existing AIA+ Users and 298 winners for New AIA+ Users.
- vi. The list of winners will be announced and published on AIA's corporate website on the following dates:

Campaign Reward	Date of Winner Announcement
<ul style="list-style-type: none"> RM5 Touch 'n Go e-Wallet Reload Pin RM10 Touch 'n Go e-Wallet Reload Pin 	20 September 2023
<ul style="list-style-type: none"> RM50 Touch 'n Go e-Wallet Reload Pin RM100 Touch 'n Go e-Wallet Reload Pin 	4 October 2023
<ul style="list-style-type: none"> Samsung Galaxy Buds 2 Pro Worth RM699 each Apple AirPods (3rd Gen) with Magsafe Charging case Worth RM879 each 	18 October 2023
<ul style="list-style-type: none"> Samsung Galaxy Watch 6 Bluetooth Worth RM1099 each Apple Watch Sports band Worth RM1899 each 	8 November 2023

- vii. Winners will also be notified through the e-mail address in AIA's records and/or push notification by AIA+ within 30 business days after the Campaign Period.
- viii. The winners will be required to provide relevant information to receive the Campaign Reward, such as delivery address and contact information via a digital form. If the winner does not respond to AIA's request within 14 business days from the date the email and/or AIA+ push notification is sent with the required information, the winner agrees to forfeit the Campaign Reward and AIA reserves the right to assign the Campaign Reward to the next winner.
- ix. Each winner is only entitled to win one (1) Campaign Reward.

7. General Provisions

- All AIA+ Users are solely responsible for the accuracy of your information provided to AIA. AIA may request for further information from you to determine the authenticity of any information provided.
- AIA shall not be held responsible for any losses (including loss of opportunity and any other losses flowing therefrom) and/or damages suffered in the event the winner cannot be contacted.
- AIA may decline the winner's entitlement to the Campaign Reward in the event any of this Campaign Terms and Conditions is breached or not fulfilled. No appeal(s) in relation to this subject matter will be entertained.
- Picture(s) of the Campaign Reward shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Campaign is/are solely for illustration purposes only and may not depict the actual color, model or specifications of the Campaign Reward and does not include any optional accessories.

- AIA shall not be held responsible for the value of the Campaign Reward due to the variation of prices in the market during the Campaign Reward redemption/collection by them at the time stipulated by AIA.
- AIA is not responsible for any loss, damage, delay, tampering, theft, or modification of the Campaign Reward once it has been provided to the winners. AIA shall be released and fully discharged from further liability and demand in relation to the Campaign Reward.
- AIA is not the supplier of the items in the Campaign Reward and makes no warranty or representation as to the quality, merchantability and/or the fitness for purpose of the items in the Campaign Reward and shall not be responsible for any defect or any other loss or damage that may be suffered in connection with the Campaign Reward. Any dispute over the Campaign Reward provided by the merchant should be resolved directly between the winners and the merchants.
- AIA shall have the right to amend or vary this Terms and Conditions herein, and to suspend, terminate, or delay this Campaign with prior notice. The mode of notification (if any) of the amendment, suspension, termination, delay, or variation shall be at AIA's discretion, including but not limited to displaying the same in any of AIA's website or social media sites.
- AIA's decision on all matters related to this campaign (including the selection of the winners and substitution of the Campaign Reward with other form of rewards of equivalent value) are final. Any disputes in relation to AIA's decision will not be entertained.