



HEALTHIER, LONGER,
BETTER LIVES

My AIA Online Payment Guide

V1 | September 2020

Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:

1. JOMPAY

- i. One-off payment
- ii. Recurring payment via M2U
- iii. Recurring payment via Public Bank e-Banking

2. Maybank2U Mobile App

3. NEW Maybank2U

4. OLD Maybank2U

5. Public Bank e-Banking

AIA Vitality Fee:

Online payment process for AIA Vitality fee



PAY ONLINE VIA

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

Maybank2U
Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA **JomPAY ONE-OFF PAYMENT**



Logon to your preferred Internet or Mobile Banking provider. Under **Bill Payments**, search for **JomPAY**.

NOTE:

- Only renewal and recurring policy payments are allowed.
- Not applicable for first premium payments for newly bought policies with AIA.
- Not applicable for AIA Vitality premium payments
- Not applicable for Mortgage payment



PAY ONLINE VIA

JomPAY

- One-off payment
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Maybank2U
Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA JomPAY ONE-OFF PAYMENT

Step 1
Select JomPAY as payment option

Step 2
Fill in your details

Step 3
Verification

Enter your premium amount, select your preferred bank account, and key in your policy details which can be found on your statement.

[pavor_name]	[addr_1]	[addr_2]	[addr_3]	[addr_4]	[addr_5]																		
<table border="1"> <tr> <td>Date</td> <td>日期</td> <td>[cycle_date]</td> </tr> <tr> <td>Agent</td> <td>代理人</td> <td>[agt_name]</td> </tr> <tr> <td>Policy Mode</td> <td>保单模式</td> <td>[mode]</td> </tr> <tr> <td>Expiration Date</td> <td>宽限期满日</td> <td>[expiry_date]</td> </tr> <tr> <td>Premium Due Date</td> <td>应缴日期</td> <td>[due_date]</td> </tr> <tr> <td>Total Amount Payable</td> <td>应缴总额</td> <td>[curr][amt_payable]</td> </tr> </table>						Date	日期	[cycle_date]	Agent	代理人	[agt_name]	Policy Mode	保单模式	[mode]	Expiration Date	宽限期满日	[expiry_date]	Premium Due Date	应缴日期	[due_date]	Total Amount Payable	应缴总额	[curr][amt_payable]
Date	日期	[cycle_date]																					
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Premium Due Date	应缴日期	[due_date]																					
Total Amount Payable	应缴总额	[curr][amt_payable]																					

Amount: 100 *Premium Amount

From Account: Select from list

Biller Code: 43745 *Biller Code based on Company

Ref 1: A1234567A00 *Policy / Certificate / Cover Note Number

Ref 2: 0123334455 *Mobile Number (Bank Account Holder)

Note: Biller Code Reference

Biller Code	Company Names
43745	AIA Bhd.
83956	AIA General Berhad
66795	AIA Public Takaful Berhad

At the moment JomPAY is only available for AIA's Individual Life, General Insurance policies and Takaful Certificates.



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PAY ONLINE VIA **JomPAY ONE-OFF PAYMENT**



In your subsequent screens, please key in your TAC number/ Authentication code.
Once done, click Confirm/Submit to complete the transaction

Tips:

Do add our biller code as your “favourite” for your convenience in the future

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HOW TO SET RECURRING PAYMENT VIA M2U

Step 1
Select JomPAY as payment option

Step 2
Fill in your details

Select “**JOMPAY**” and key in AIA Biller Code

The screenshot shows a payment form with the following fields and actions:

- Pay From:** Savings Account (with a blue dropdown arrow)
- Pay To:** JomPAY (with a red arrow labeled '1' pointing to the selection)
- Billers:** A list of billers with the JomPAY logo on the left. The biller code '43745' is entered in a red-bordered box, with a red arrow labeled '2' pointing to it. A 'Press Enter' button is visible to the right of the input field.

PAY ONLINE VIA

JomPAY

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HOW TO SET RECURRING PAYMENT VIA M2U

Step 1
Select JomPAY as payment option

Step 2
Fill in your details

Pay To JomPAY (43745) X

Ref-1 5151373A00 **1** Key in your policy number

Ref-2 0122321469 **2** Key in your mobile number

Pay Amount 100 **3** Key in your amount

Effective Date Start 20 May, 2020 **5** Key in effective start and end date
End 20 May, 2021

Frequency Monthly

Set Recurring **4** Set recurring

I hereby agree to the [Terms and Conditions](#)

PAY ↔



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PBB e-Banking

HOW TO SET RECURRING PAYMENT VIA PBB E-BANKING



Login in to **PBB e-Banking** > Select '**Payment**' > Select '**Manage Favourite Payment**' > Add New JomPay

Step 1
Create Favourite Payment

Step 2
Create E-Standing Instruction

Step 3
Select 'Bill Payment to Favourite JomPAY'

Login in to **PBB e-Banking** > Select '**Payment**' > Select '**Manage Favourite Payment**' > Add New JomPay

Public Bank Personal Business

Home Account Fund Transfer **Payment** 2

Bill Payment >
JomPAY >
PB Card Payment >
Prepaid >
PB Loan/Financing Payment >
Other Payment >
Manage Favourite Payment > **3**

PAYMENT
Easiest way to pay bills

Home Account Fund Transfer **Payment** Investment

Bill Payment
PB Card Payment
PB Loan / Financing Payment
JomPAY 4

Manage Favourite Payment

Add New JomPAY

Payment Alias
Biller Code
Ref-1
Ref-2 (If available)

I hereby agree to the JomPAY's Terms and Conditions.

Reset Cancel Next



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Maybank2U Mobile App

New M2U

Old M2U

PBB e-Banking

HOW TO SET RECURRING PAYMENT VIA PBB E-BANKING



Select '**Account**' > Select '**E-Standing Instruction**' (E-SI)



Account Summary

Home

Account Summary

Savings / Current Account

Account No	Account Type	Currency
<input type="text" value="Create Nickname"/>	Current	GBP
<input type="text" value="Create Nickname"/>	Savings	MYR
<input type="text" value="Create Nickname"/>	Savings	MYR

E-Standing Instruction (E-SI) >



PAY ONLINE VIA

JomPAY

- One-off payment
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Maybank2U Mobile App

New M2U

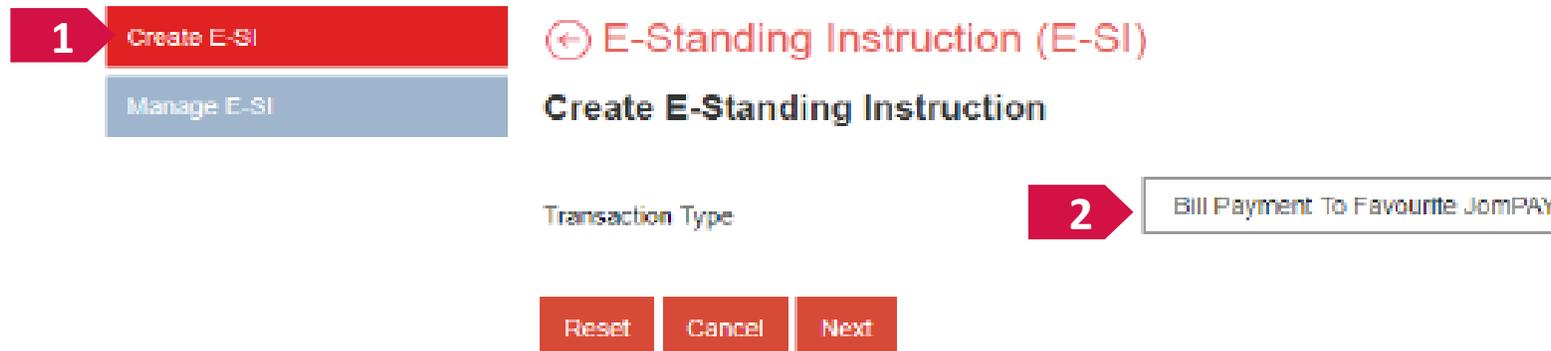
Old M2U

PBB e-Banking

HOW TO SET RECURRING PAYMENT VIA PBB E-BANKING



Create E-Standing Instruction > Transaction Type > Bill Payment to Favourite JomPay



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New M2U

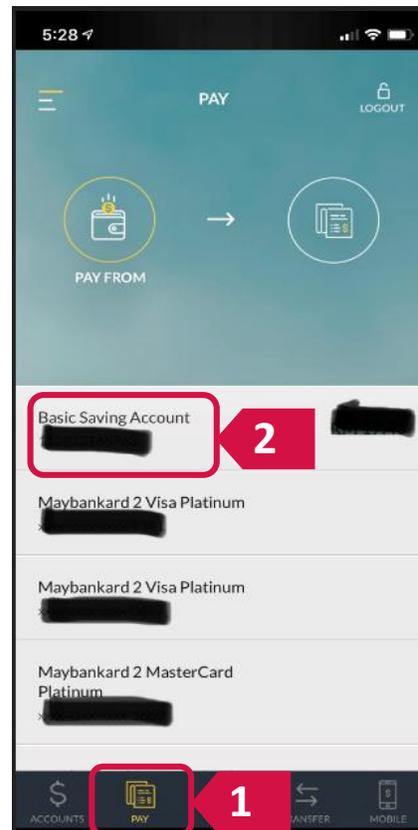
Old M2U

PBB e-Banking

PAY ONLINE VIA **MAYBANK2U MOBILE APP**



Once you have logged in to your account, select **“PAY”** and then select on the Saving/Current account you want to pay from.



NOTE:
Debit or Credit
card is not
accepted for this
mode of payment



PAY ONLINE VIA

JomPAY

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Maybank2U Mobile App

New M2U

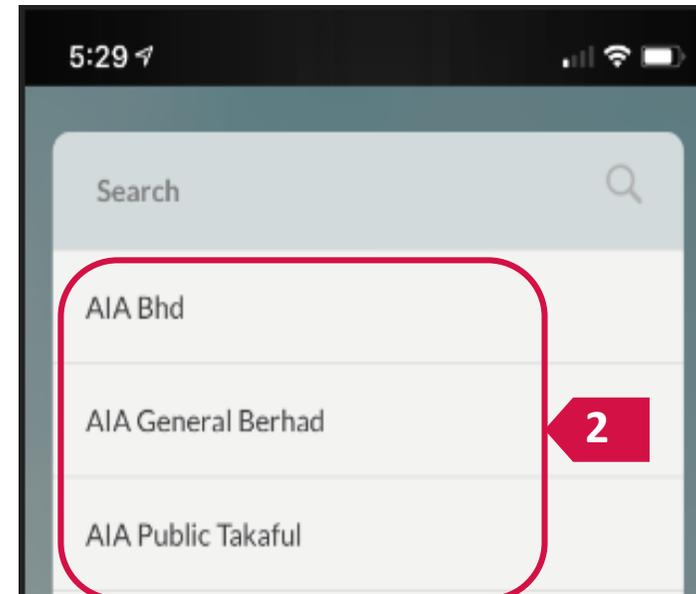
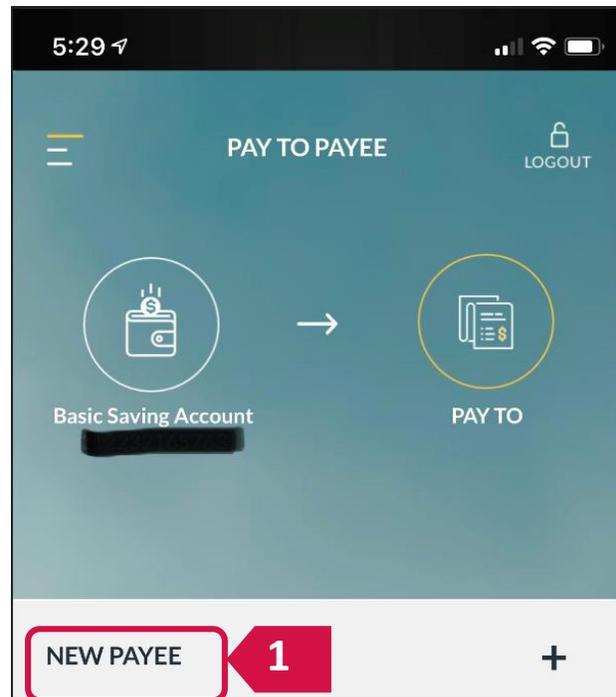
Old M2U

PBB e-Banking

PAY ONLINE VIA MAYBANK2U MOBILE APP



Select **“NEW PAYEE”** and select right entity that you want to pay to



PAY ONLINE VIA

JomPAY

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- Recurring payment via Public Bank e-banking

Maybank2U Mobile App

New M2U

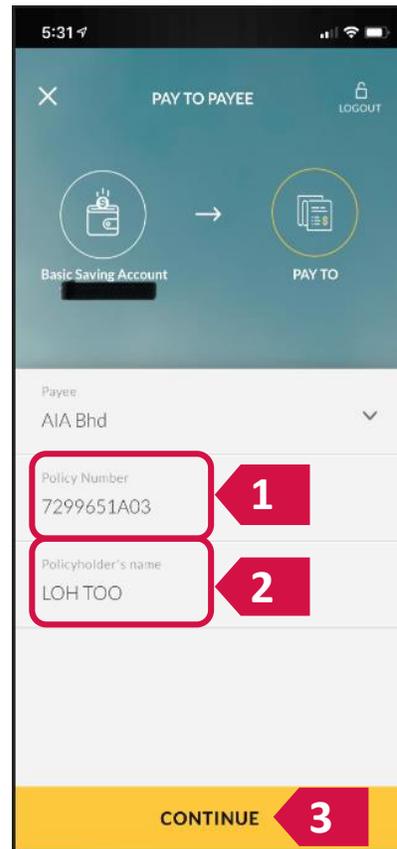
Old M2U

PBB e-Banking

PAY ONLINE VIA MAYBANK2U MOBILE APP



Input your 10 Digit Policy number and policyholder's name



PAY ONLINE VIA

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Maybank2U Mobile App

New M2U

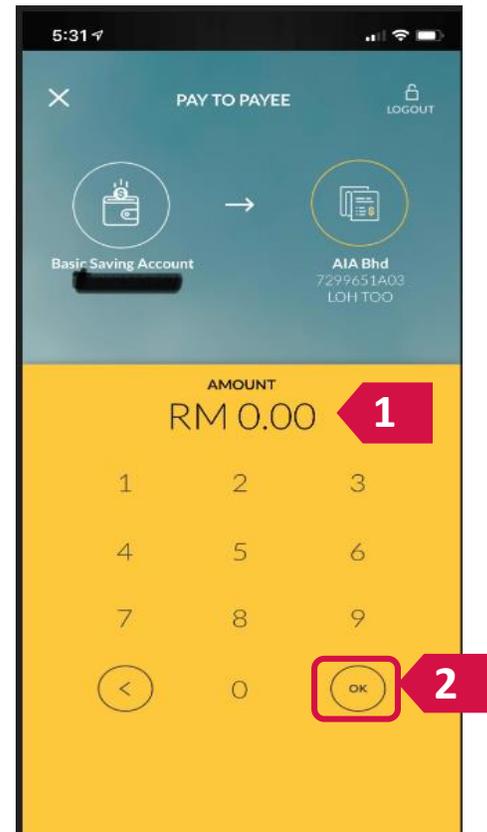
Old M2U

PBB e-Banking

PAY ONLINE VIA MAYBANK2U MOBILE APP



Input the amount you want to pay and select **“OK”**



PAY ONLINE VIA

JomPAY

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Maybank2U Mobile App

New M2U

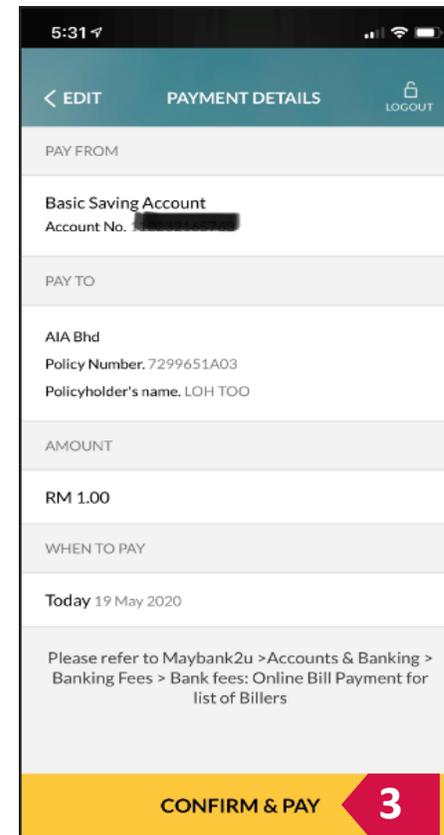
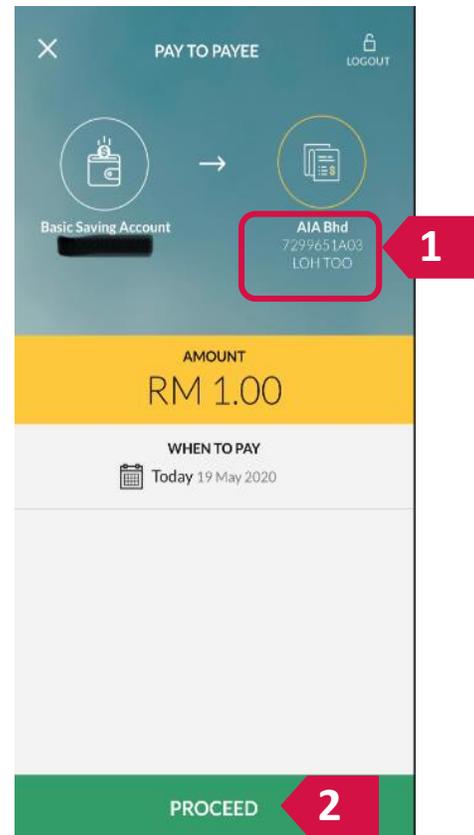
Old M2U

PBB e-Banking

PAY ONLINE VIA **MAYBANK2U MOBILE APP**



Check the Payee Name, Policy Number, Policyholder name, amount to be paid is correct. Then select **“PROCEED”**. Next, select **“CONFIRM & PAY”** if the details are all correct



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PBB e-Banking

PAY ONLINE VIA **MAYBANK2U MOBILE APP**



Select “**APPROVE**” to finalize the payment. Payment confirmation will appear once successful.
Input your payment amount, your 10-digit policy number, policyholder’s name and click “**Pay**”

SECURE2U
Authorise Transaction
PAYEE NAME
AMERICAN INTERNA ASSURANCE BHD
TRANSFER FROM
[REDACTED]
BILL ACCOUNT NO.
7299651A03
AMOUNT
RM 1.00
WHEN TO TRANSFER
19 May 2020
REJECT
APPROVE

5:34

LOGOUT

✓

Your payment is successful.

REF ID 445181549M

ADD AS FAVOURITE

SHARE MY RECEIPT

DONE



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New M2U

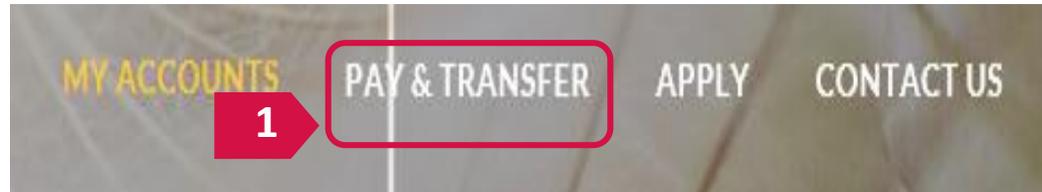
Old M2U

PBB e-Banking

PAY ONLINE VIA (NEW) MAYBANK2U



Once you have logged in to M2U, select “**PAY & TRANSFER**” followed by “**PAY**”
Input your payment amount, your M2U, debit policy number, policy holder's name and click “Pay”



PAY ONLINE VIA

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

Maybank2U Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA (NEW) MAYBANK2U

Step 1
Select Pay & Transfer

Step 2
Select Payee

Step 3
Fill in the Details

Next, select **“Payee”** and click on **“New Payment”**. Select the right entity from the drop down list.
Input your payment amount, your 10-digit policy number, policyholder’s name and click **“Pay”**

PAY TRANSFER

Pay From Basic Saving Account

Pay To Payee

1

PAY TRANSFER

Pay From Basic Saving Account

Pay To Payee

2

New Payment...

PAY TRANSFER

Pay From Basic Saving Account

Pay To Payee

3

AIA Bhd
AIA General Berhad
AIA Public Takaful Bhd

AIA BHD > Life Policy

AIA GENERAL BERHAD > General Insurance Policy

AIA Public Takaful Bhd > Takaful Policy



PAY ONLINE VIA

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

Maybank2U Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA (NEW) MAYBANK2U

Step 1
Select Pay & Transfer

Step 2
Select Payee

Step 3
Fill in the Details

Input your payment amount, your 10-digit policy number, policyholder's name and click "Pay"

Pay To AIA General Berhad

Amount

Policy Number

Policyholder's Name

Effective Date

Set Recurring

PAY ↔



Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:

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Maybank2U Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA (OLD) MAYBANK2U



Once you have logged in, select **“Accounts & Banking”**



PAY ONLINE VIA

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

Maybank2U Mobile App

New M2U

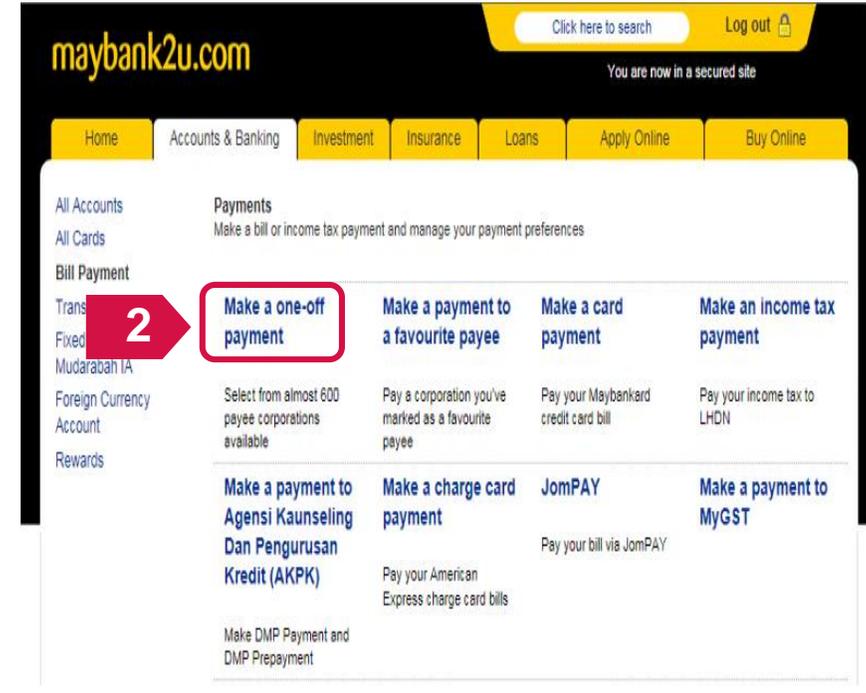
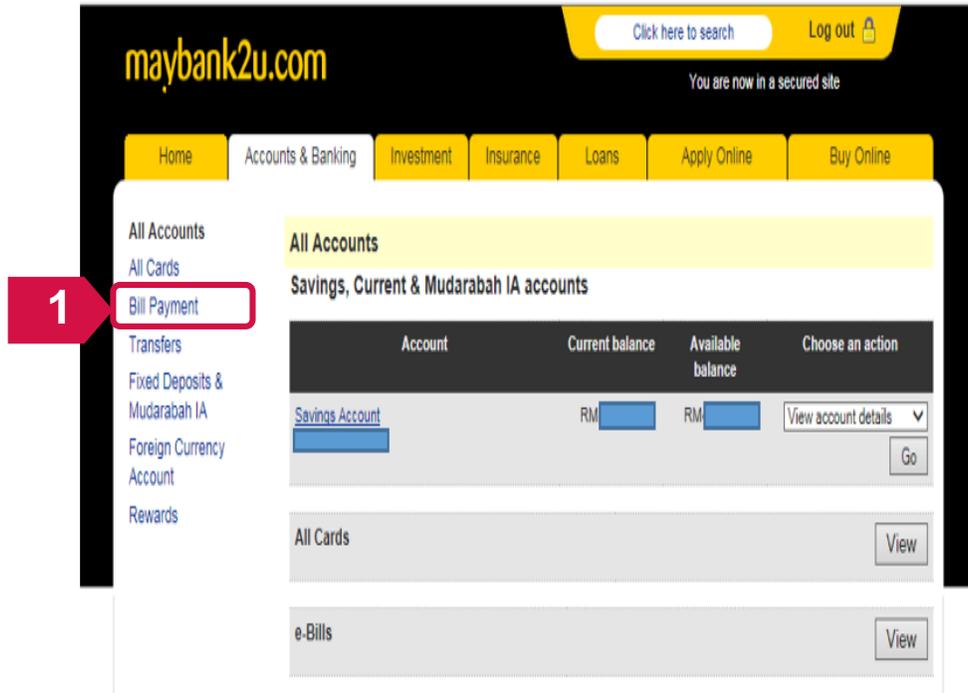
Old M2U

PBB e-Banking

PAY ONLINE VIA (OLD) MAYBANK2U



Select “**Bill Payment**” followed by “**Make a one-off payment**”



PAY ONLINE VIA

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

Maybank2U Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA (OLD) MAYBANK2U



Select “Insurance & Takaful” and click “Continue”

maybank2u.com

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Insurance Loans Apply Online Buy Online

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Rewards

Make a one-off payment - Step 1 of 4
Select the corporation you want to pay.
The 10 most popular payees are listed below for your convenience.

Our Top 9 payees

- ASTRO
- Celcom
- Dewan Bandaraya Kuala Lumpur - Cukai Taksiran
- Indah Water Konsortium Sdn Bhd
- MAXIS
- SYABAS
- Telekom - Tel and Multimedia
- Telekom - UniFi
- Tenaga Nasional Berhad

View all payees by category

Insurance & Takaful

Continue



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New M2U

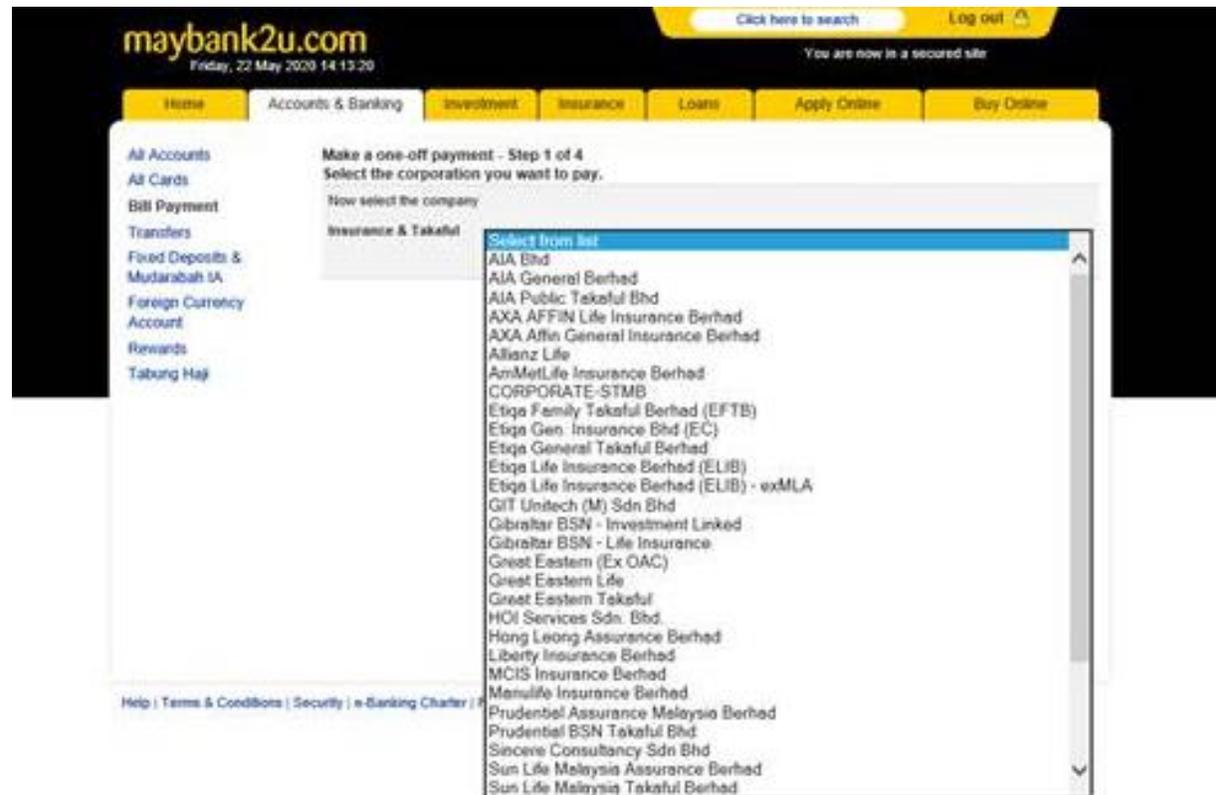
Old M2U

PBB e-Banking

PAY ONLINE VIA (OLD) MAYBANK2U



Select either “**AIA BHD**”, “**AIA GENERAL BERHAD**” or “**AIA PUBLIC TAKAFUL BHD**” and click “**Continue**”



PAY ONLINE VIA

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- One-off payment
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Maybank2U Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA (OLD) MAYBANK2U



Input your **payment amount**, your **10-digit policy number** and **policyholder's name** and click **“Continue”**

maybank2u.com
Thursday, 23 March 2017 11:00:02

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Insurance Loans Apply Online Buy Online

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Rewards

Make a one-off payment - Step 2 of 4
Enter your payment details

Amount:	<input type="text" value="1000"/>	To:	AIA Bhd
From Account:	112232185763 BSA	Policy Number:	<input type="text" value="5467520A02"/>
Effective date:	<input type="text" value="Today"/>	Policyholder's name:	<input type="text" value="Sam Wong"/>

or



PAY ONLINE VIA

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

Maybank2U Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA (OLD) MAYBANK2U



Click **“Request for TAC”** and input the 6 digit pin that is sent by SMS to your mobile phone and click **“Confirm”** to complete the payment.

maybank2u.com
Thursday, 23 March 2017 11:01:14
You are now in a secured site

Home Accounts & Banking Investment Insurance Loans Apply Online Buy Online

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Rewards

Make a one-off payment - Step 3 of 4
Confirm your payment details or go back to make changes

Amount: RM1,000.00	To: AIA Bhd
From Account: 112232165763 BSA	Policy Number: 5467520A02
Effective date: Today	Policyholder's name : Sam Wong

TAC **Request for TAC**

2 **1**

Confirm or Go back



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PAY ONLINE VIA PUBLIC BANK e-BANKING

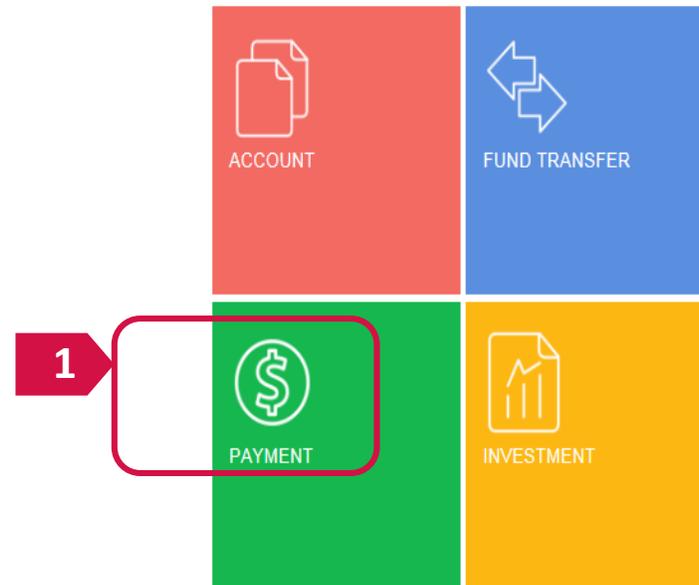


Once you have logged in to Public Bank Online Banking, select **“PAYMENT”**



Welcome to PBe Personal Banking

Ms LEE IN YEOU, your last login was on Thursday, 23 Mar 2017 at 13:33:19



Don't Be A Phone Scam Victim!

- Be careful of calls supposedly from Banks, BNM, Police, etc.
- They will threaten you with criminal investigation, involvement in illegal activities, declared a bankrupt, credit card transactions, etc
- Be vigilant, do not act hastily, do not provide personal information
- Don't call the number given. Verify the caller from official telephone numbers you know.
- Seek advice from family members, friends or colleagues

To know more, go to PBe Online Security Page.

E-Mail / SMS to Beneficiary via PBe

Effective 15 February 2017, you have the option to send a standard e-mail or SMS notification of a fund transfer made to the beneficiary. It is free via e-mail and RM0.21 (GST inclusive)



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New M2U

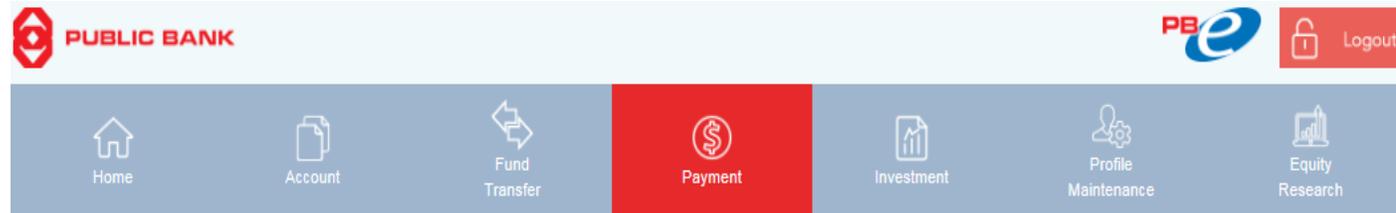
Old M2U

PBB e-Banking

PAY ONLINE VIA PUBLIC BANK e-BANKING



Select **“Bill Payment”** from the menu followed by **“To Other Bill”**



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New M2U

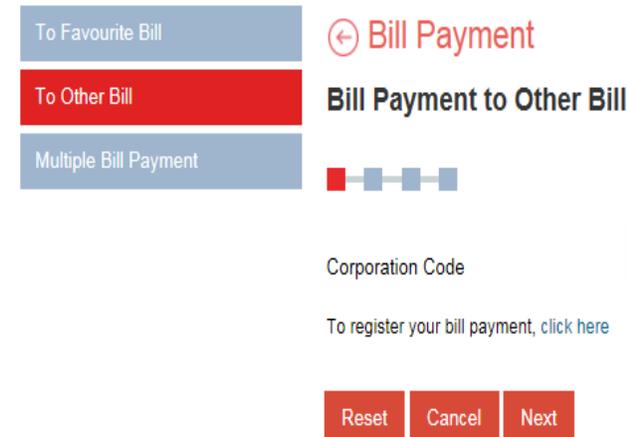
Old M2U

PBB e-Banking

PAY ONLINE VIA PUBLIC BANK e-BANKING



Select the right entity depending on your policy/certificate and click “Next”



AIA BHD > Life Policy
AIA Public Takaful Bhd > Takaful Policy



PAY ONLINE VIA

JomPAY

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Old M2U

PBB e-Banking

PAY ONLINE VIA PUBLIC BANK e-BANKING



Input your policy number, due date, payment amount and click “Accept”

Public Bank PB e Logout

Home Account Fund Transfer **Payment** Investment Profile Maintenance Equity Research

To Favourite Bill **Bill Payment**

To Other Bill **Bill Payment to Other Bill**

Multiple Bill Payment

From Account [Dropdown]

Corporation Code 2510 - AIA Bhd View Sample

Life Insurance Policy Number AL5115844A10

Due Date 23032017

Amount (RM) 444.33

The information received from you will be disclosed to the payee corporation or biller for the purpose of effecting your payment. Please click "Accept" to proceed or click "Cancel" if you do not wish to continue.

Reset Cancel **Accept**

NOTE: Policy number should start with “AL” followed by your 10-digit policy number



PAY ONLINE VIA

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

Maybank2U Mobile App

New M2U

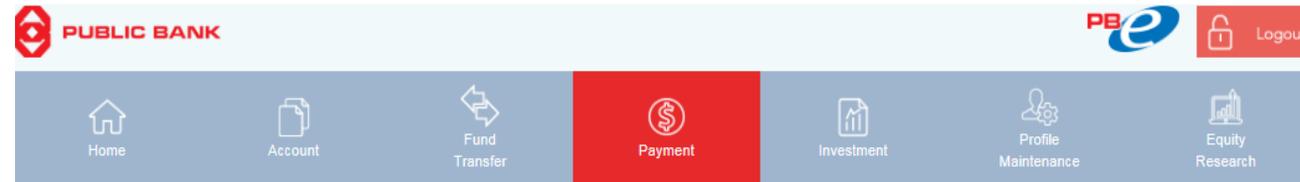
Old M2U

PBB e-Banking

PAY ONLINE VIA PUBLIC BANK e-BANKING



Once you have confirmed your details, click **“Request PAC Now”**



To Favourite Bill	← Bill Payment		
To Other Bill	Bill Payment to Other Bill		
Multiple Bill Payment	■ ■ ■ ■ ■		
From Account	6366740329 (Savings)		
Corporation Code	2510		
Corporation Name	AIA Bhd		
Life Insurance Policy Number	AL5115844A10		
Due Date	23032017		
Amount (RM)	444.33		
GST @ 6% (RM)	0.00		
Back	Cancel	Request PAC Now	Confirm

1 →



PAY ONLINE VIA

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

Maybank2U Mobile App

New M2U

Old M2U

PBB e-Banking

PAY ONLINE VIA PUBLIC BANK e-BANKING



Input the 6-digit PAC code that is sent by SMS to your mobile phone and click **“Confirm”** to complete the payment.

PUBLIC BANK PB e Logout

Home Account Fund Transfer **Payment** Investment Profile Maintenance Equity Research

To Favourite Bill ← Bill Payment

To Other Bill **Bill Payment to Other Bill**

Multiple Bill Payment

PAC Serial No EB0489851

PAC 1

From Account 6366740329 (Savings)

Corporation Code 2510

Corporation Name AIA Bhd

Life Insurance Policy Number AL5115844A10

Due Date 23032017

Amount (RM) 444.33

GST @ 6% (RM) 0.00

Back Cancel Request PAC Now **Confirm** 2

Malaysia CitService Platinum
RE: TPF#0004735820 (DDA STATUS 54182)
Hi Bruce, We have logged your inquiry w
number: 6-170033-001358. We will check



Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:

1. JOMPAY

- i. One-off payment
- ii. Recurring payment via M2U
- iii. Recurring payment via Public Bank e-Banking

2. Maybank2U Mobile App

3. NEW Maybank2U

4. OLD Maybank2U

5. Public Bank e-Banking

AIA Vitality Fee:

Online payment process for AIA Vitality fee



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

PAY ONLINE VIA MY AIA



OUR PRODUCTS AIA VITALITY WHAT MATTERS ABOUT AIA HELP & SUPPORT MY AIA

VIEW DETAILS

Welcome back, [redacted]

PAY ONLINE AIA VITALITY REWARDS MY PLANS & CLAIMS

Last Login: 12 Jan 2021 11:59

1 Individual Plans N/A Employee Benefits JOIN AIA VITALITY

SUBMIT CLAIMS GUARANTEE / REFERRAL LETTER TRANSACTION HISTORY

FINANCIAL HEALTH CHECK

YOUR COVERAGE PEOPLE-LIKE-YOU AT AIA

Life RM 750,000

Medical RM 0

Accident RM 0

Critical Illness RM 550,000

Savings RM 0

Looks like your Life and Accident coverage may need some attention.

REVIEW YOUR COVERAGE VIEW COVERAGE SUMMARY



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

PAY ONLINE VIA MY AIA




Payment Option	Amount
Current	RM 10.00
Advanced x 0	RM 0.00
Total	RM 0.00



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

PAY ONLINE VIA MY AIA



MAKE A PAYMENT

Please select the policies that you would like to pay for.
You can also pay for your policies in advance.

<input checked="" type="checkbox"/> AIA VITALITY AIA Vitality Membership No. [REDACTED] Member Name: [REDACTED] Fee/s :RM 10.00 Due on 23-Jun-2020	Select the number of advanced payments <input type="text" value="2"/>	Current	RM 10.00
		Advanced x 2	RM 20.00
		Total	RM 30.00

SELECT POLICY

<input type="checkbox"/> A-LIFELINK Policy Number: Person covered: Premium amount: Paid ANNUALLY Due on 16 July 2016	Select the number of advanced payments <input type="text" value="No Advance Payment"/>	Current	RM 3,000.00
		Advanced x 0	RM 0.00
		Total	RM 0.00

GRAND TOTAL RM 30.00

NEXT

- Indicate the number of advanced payments you would like to make



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

PAY ONLINE VIA MY AIA



- Check the payment details
- Click on “PAY NOW” to complete transaction
- **Payment via My AIA can only be made on weekdays before 6pm**

REVIEW YOUR PAYMENT

Please review the policies you have selected for payment.

YOUR PAYMENT SELECTION

AIA VITALITY AIA Vitality Membership No.	Current	RM 10.00
Member name:	Advanced x 2	RM 20.00
Fee/s RM 10.00		
Due on 23-Jun-2020	Total	RM 30.00

GRAND TOTAL RM 30.00

Please disable your pop-up blocker before proceeding.

PREVIOUS

PAY NOW



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

PAY ONLINE BY SIGNING-UP FOR **AUTO DEBIT**

- Download this Servicing Form
<https://www.aia.com.my/content/dam/my/en/docs/forms/aiabhd/Requests/VITALITY%20MEMBERSHIP%20SERVICING%20FORM-12062020.pdf>
- Fill-up the details
- Submit the form to any of the following channels:
 - Any AIA Customer Service branch
 - Email to customer care@aiavitality.com.my



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

PAY ONLINE BY SIGNING-UP FOR **DIRECT DEBIT**

- Download this Direct Debit Form
https://www.aia.com.my/content/dam/my/en/docs/forms/AIA_Vitality-DirectDebit_Authorization_Form.pdf
- Fill-up the details
- Submit the form to any of the following channels:
 - Any AIA Customer Service branch
 - Email to customercare@aiavitality.com.my



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

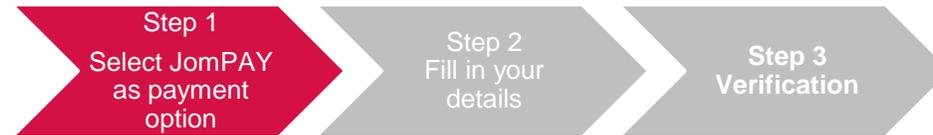
AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

MAKE ONE-OFF PAYMENT VIA JOMPAY



- Log in to your preferred Internet or Mobile Banking provider
 - Under **Bill Payments**, search for **JomPAY**

NOTE:

- Minimum payment required is RM10 (which is the AIA Vitality fee per month)
- To make payment for multiple months, make payment in multiple of RM10



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

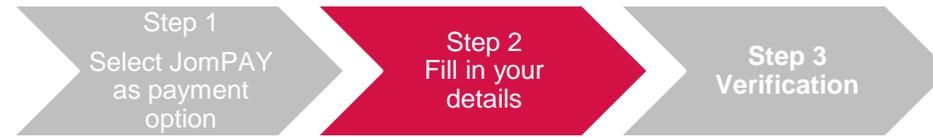
AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

MAKE ONE-OFF PAYMENT VIA JOMPAY



- Enter the amount you would like to pay, select your preferred bank account, and key in the required details as shown below:



Biller Code: 56010
Ref-1: Your AIA Vitality membership number (e.g., VA12345678)
Ref-2: Your mobile number

JomPAY online at Internet and Mobile Banking with your Current or Savings account

On your online banking portal:

Amount:	<input type="text" value="20"/>
From Account:	<input type="text" value="Select from list"/>
Biller Code:	<input type="text" value="56010"/>
Ref 1:	<input type="text" value="VA12345678"/>
Ref 2:	<input type="text" value="0135550000"/>

I hereby agree to the [Terms and Conditions](#).

Continue



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via MU2
- Recurring payment via Public Bank e-banking

MAKE ONE-OFF PAYMENT VIA JOMPAY



- In your subsequent screens, please key in your TAC number/ Authentication code. Once done, click Confirm/Submit to complete the transaction

Tips:

Do add our biller code as your “favourite” for your convenience in the future



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

HOW TO SET RECURRING PAYMENT VIA JOMPAY USING M2U



- Select “**JOMPAY**” and key in AIA Vitality Billercode

Pay From Savings Account [Redacted]

Pay To **1** JomPAY

2 [JomPAY logo] [M2U icon] 5601 0 Press Enter

PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

HOW TO SET RECURRING PAYMENT VIA JOMPAY USING M2U



Pay To JomPAY (56010)

Ref-1 VA12345678 **1** Key in your AIA Vitality membership number

Ref-2 0122321469 **2** Key in your mobile number

Pay Amount 100 **3** Key in the amount you want to pay

Effective Date Start 20 May, 2020 **5** Key in effective start and end date
End 20 May, 2021

Frequency Monthly

Set Recurring **4** Set recurring

I hereby agree to the [Terms and Conditions](#)

PAY



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

HOW TO SET RECURRING PAYMENT VIA JOMPAY USING PUBLIC BANK E-BANKING



- Login in to **PBB e-Banking** > Select '**Payment**' > Select '**Manage Favourite Payment**' > Add New JomPay

The image shows two screenshots of the Public Bank e-banking interface. The first screenshot shows the main navigation menu with 'Payment' highlighted and a red arrow labeled '2' pointing to it. Below the menu is a list of payment options, with 'Manage Favourite Payment' highlighted and a red arrow labeled '3' pointing to it. A large dollar sign icon and the text 'PAYMENT Easiest way to pay bills' are also visible. The second screenshot shows the 'Manage Favourite Payment' screen with 'Add New JomPAY' selected. It features a progress indicator with four steps, where the fourth step is highlighted with a red arrow labeled '4'. The form includes fields for 'Payment Alias', 'Bill Code', 'Ref-1', and 'Ref-2 (If available)', along with a checkbox for 'I hereby agree to the JomPAY's Terms and Conditions' and 'Reset', 'Cancel', and 'Next' buttons.



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

AUTO DEBIT

DIRECT DEBIT

JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

HOW TO SET RECURRING PAYMENT VIA JOMPAY USING PUBLIC BANK E-BANKING



- Select '**Account**' > Select '**E-Standing Instruction**' (E-SI)

Account No.	Account Type	Currency
<input type="text" value="Create Nickname"/>	Current	GBP
<input type="text" value="Create Nickname"/>	Savings	MYR
<input type="text" value="Create Nickname"/>	Savings	MYR



PAY AIA VITALITY FEE ONLINE VIA

MY AIA

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JomPAY

- One-off payment
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

HOW TO SET RECURRING PAYMENT VIA JOMPAY USING PUBLIC BANK E-BANKING



- Create E-Standing Instruction > Transaction Type > Bill Payment to Favourite JomPay

The screenshot shows the Public Bank e-banking interface. At the top, there is a navigation bar with icons for Home, Account, Fund Transfer, Payment, and Investment. The 'Account' icon is highlighted in red. Below the navigation bar, there is a menu with 'Create E-SI' and 'Manage E-SI'. 'Create E-SI' is highlighted in red and has a '1' in a red box next to it. To the right of the menu, there is a heading 'E-Standing Instruction (E-SI)' and a sub-heading 'Create E-Standing Instruction'. Below this, there is a 'Transaction Type' field with 'Bill Payment To Favourite JomPAY' selected, and a '2' in a red box next to it. At the bottom, there are three buttons: 'Reset', 'Cancel', and 'Next'.

