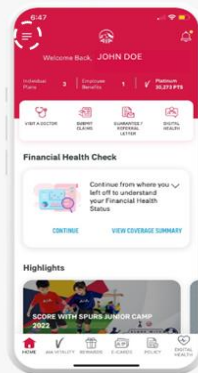




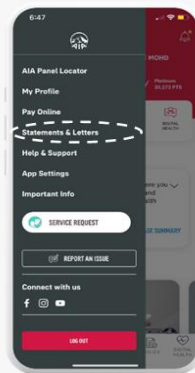
We are going app-solutely environmental-friendly! We are pleased to inform you that from February 2023 onwards, you will be able to check your Premium/Contribution Notices and other policy/certificate related letters and notices in the **My AIA app and portal**. Hardcopy versions of Premium Notices and other policy/ certificate related correspondences will no longer be issued.

You will be notified via SMS or email once your letter or notice is available in **My AIA**.

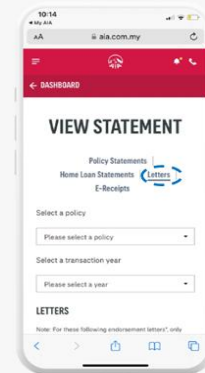
3-easy steps to view your notices & letters in My AIA app



Login to My AIA app & click on the "hamburger" menu on top left



Click on "Statements & Letters"



Under "VIEW STATEMENT", click on "Letter" & select policy and year to view/ download notices/ letters

If you have yet to register for My AIA, please click [Create](#) to enjoy better control of your health, wealth and protection needs – via your smartphone! Remember to download the **My AIA app** from your app store.

If you have forgotten your My AIA login password or user ID, you can click [Reset](#) to reset it.

Kindly ensure that you have updated your latest email address and mobile number so that you continue to receive notifications from us.

WHY SHOULD YOU USE YOUR MY AIA APP?



View your e-policy details and e-medical card (if applicable).



Locate the nearest AIA panel clinic or hospital.



Consult a doctor online and get medication delivered to you.



Update your personal details and address.



Update your payment method and make payment.



Enjoy exclusive offers, benefits and rewards from our range of partners.



Submit and view your e-claims.

*Pro Tip:
Claims submitted via the My AIA app will be processed 5 days earlier than claims that are manually submitted.*



Access exclusive benefits and rewards if you are an AIA Vitality member.

Should you have any questions or require assistance, please call our Careline at 1300-88-1899 (overseas customers: 603 2056 1111). You can also message us via the [Contact Us](#) section on our corporate website.

We are always happy to support you on your journey towards a healthier, longer and better life.