# My AIA Online Payment Guide

V1 | September 2020

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**

1. **JOMPAY**
   i. **One-off payment**
   ii. Recurring payment via M2U
   iii. Recurring payment via Public Bank e-banking
2. Maybank2U Mobile App
3. NEW Maybank2U
4. OLD Maybank2U
5. Public Bank e-banking
6. Debit/Credit Card on My AIA

**AIA Vitality Fee:**
Online payment process for AIA Vitality fee

# PAY ONLINE VIA

**JomPAY**
- **One-off payment**
- Recurring payment via M2U
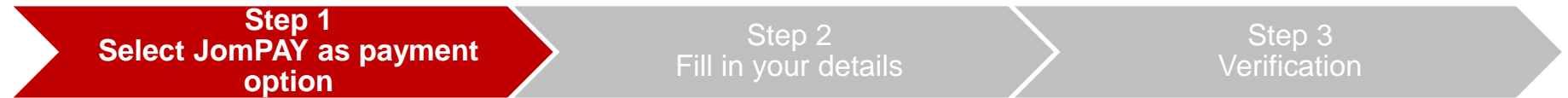- Recurring payment via Public Bank e-banking

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA JomPAY ONE-OFF PAYMENT

**Step 1**
**Select JomPAY as payment option** → Step 2 Fill in your details → Step 3 Verification

Logon to your preferred Internet or Mobile Banking provider. Under **Bill Payments**, search for **JomPAY**.

**NOTE:**
- Only renewal and recurring policy payments are allowed.
- Not applicable for first premium payments for newly bought policies with AIA.
- Not applicable for AIA Vitality premium payments
- Not applicable for Mortgage payment

# PAY ONLINE VIA

## JomPAY

- **One-off payment**
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

| Step 1 Select JomPAY as payment option | Step 2 **Fill in your details** | Step 3 Verification |
|---|---|---|

Enter your premium amount, select your preferred bank account, and key in your policy details which can be found on your statement.



Amount: 100 — *Premium Amount

From Account: Select from list

Biller Code: 43745 — *Biller Code based on Company

Ref 1: A1234567A00 — *Policy / Certificate / Cover Note Number

Ref 2: 0123334455 — *Mobile Number (Bank Account Holder)

**Note:** Biller Code Reference

| Biller Code | Company Names |
|---|---|
| 43745 | AIA Bhd. |
| 83956 | AIA General Berhad |
| 66795 | AIA Public Takaful Berhad |

*At the moment JomPAY is only available for AIA's Individual Life, General Insurance policies and Takaful Certificates.*

# PAY ONLINE VIA

## JomPAY

- **One-off payment**
- ~~Recurring payment via M2U~~
- ~~Recurring payment via Public Bank e-banking~~
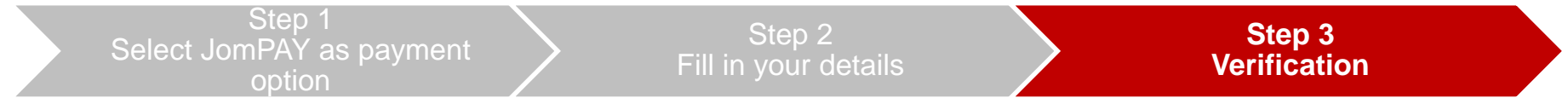
### Maybank2U Mobile App

### New M2U

### Old M2U

### PBB e-banking

### Debit/Credit Card on MyAIA

## PAY ONLINE VIA JomPAY ONE-OFF PAYMENT

| Step 1 Select JomPAY as payment option | Step 2 Fill in your details | **Step 3 Verification** |
| --- | --- | --- |

In your subsequent screens, please key in your TAC number/ Authentication code. Once done, click Confirm/Submit to complete the transaction

**Tips:**
*Do add our biller code as your "favourite" for your convenience in the future*

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**

**1. JOMPAY**
  i.    One-off payment
  ii.   **Recurring payment via M2U**
  iii.  Recurring payment via Public Bank e-banking
**2. Maybank2U Mobile App**
**3. NEW Maybank2U**
**4. OLD Maybank2U**
**5. Public Bank e-banking**
**6. Debit/Credit Card on My AIA**

**AIA Vitality Fee:**
Online payment process for AIA Vitality fee

# PAY ONLINE VIA

**JomPAY**

- One-off payment
- **Recurring payment via M2U**
- Recurring payment via Public Bank e-banking

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## HOW TO SET RECURRING PAYMENT VIA M2U

| Step 1 Select JomPAY as payment option | Step 2 Fill in your details |

Select "**JOMPAY**" and key in AIA Biller Code

| Pay From | Savings Account | |
|---|---|---|
| Pay To | **1** | JomPAY | ⌄ |
| | **2** | 43745 | Press Enter |

# PAY ONLINE VIA

**JomPAY**

- One-off payment
- **Recurring payment via M2U**
- Recurring payment via Public Bank e-banking

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## HOW TO SET RECURRING PAYMENT VIA M2U

| Step 1 Select JomPAY as payment option | Step 2 Fill in your details |
| --- | --- |

**Pay To JomPAY (43745)** ✕

| | | |
| --- | --- | --- |
| Ref-1 | 5151373A00 | **1** Key in your policy number |
| Ref-2 | 0122321469 | **2** Key in your mobile number |
| Pay Amount | 100 | **3** Key in your amount |
| Effective Date | Start 20 May, 2020 📅 | **5** Key in effective start and end date |
| | End 20 May, 2021 📅 | |
| Frequency | Monthly ⌄ | |

🟢 Set Recurring  **4** Set recurring

✓ I hereby agree to the Terms and Conditions

PAY ⇄

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**

**1. JOMPAY**
  i.      One-off payment
  ii.     Recurring payment via M2U
  **iii.   Recurring payment via Public Bank e-banking**

**2. Maybank2U Mobile App**

**3. NEW Maybank2U**

**4. OLD Maybank2U**

**5. Public Bank e-banking**

**6. Debit/Credit Card on My AIA**

**AIA Vitality Fee:**
**Online payment process for AIA Vitality fee**

# PAY ONLINE VIA

## JomPAY
- One-off payment
- Recurring payment via M2U
- **Recurring payment via Public Bank e-banking**

## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

# HOW TO SET RECURRING PAYMENT VIA PBB E-BANKING

| Step 1 Create Favourite Payment | Step 2 Create E-Standing Instruction | Step 3 Select 'Bill Payment to Favourite JomPAY' |

Login in to **PBB e-banking** > Select '**Payment**' > Select '**Manage Favourite Payment**' > Add New JomPay



PAYMENT
Easiest way to pay bills

**Manage Favourite Payment**

**Add New JomPAY**

| Bill Payment |
| PB Card Payment |
| PB Loan / Financing Payment |
| JomPAY | **4** |

Payment Alias — Enter Payment Alias

Biller Code — Enter Biller Code

Ref-1 — Enter Ref-1

Ref-2 (If available) — Enter Ref-2

I hereby agree to the JomPAY's Terms and Conditions.

Reset  Cancel  Next

# PAY ONLINE VIA

## JomPAY

- One-off payment
- Recurring payment via M2U
- **Recurring payment via Public Bank e-banking**

## Maybank2U Mobile App

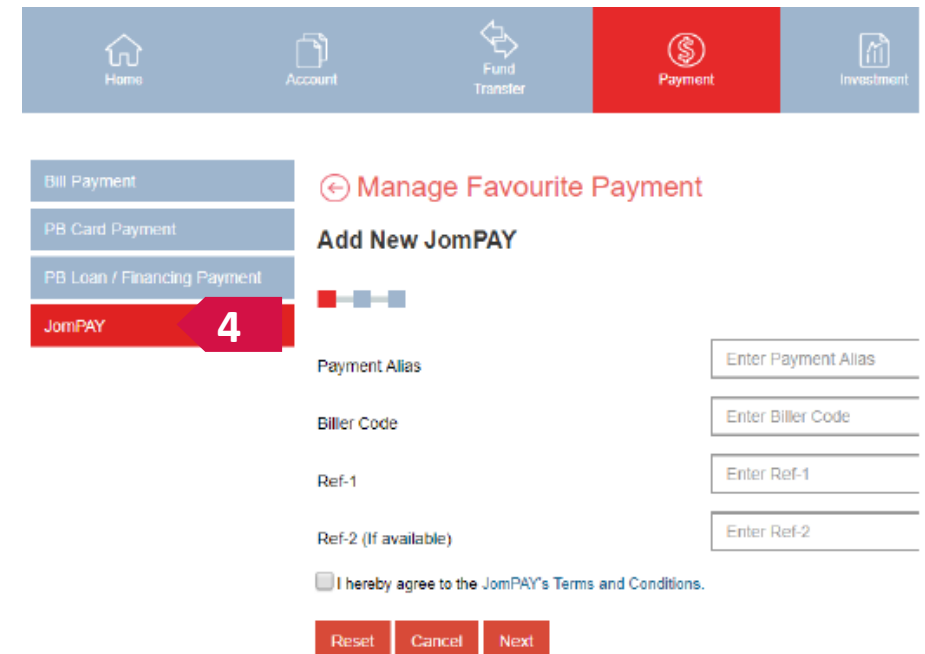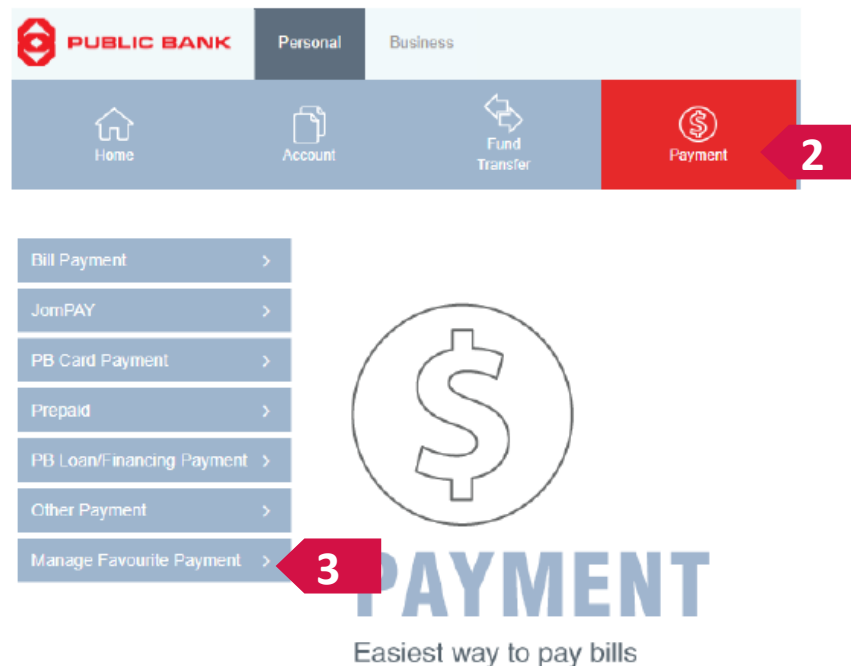## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

## HOW TO SET RECURRING PAYMENT VIA PBB E-BANKING

| Step 1 Create Favourite Payment | Step 2 Create E-Standing Instruction | Step 3 Select 'Bill Payment to Favourite JomPAY' |

Select '**Account**' > Select '**E-Standing Instruction**' (E-SI)

# PAY ONLINE VIA

**JomPAY**

- One-off payment
- Recurring payment via M2U
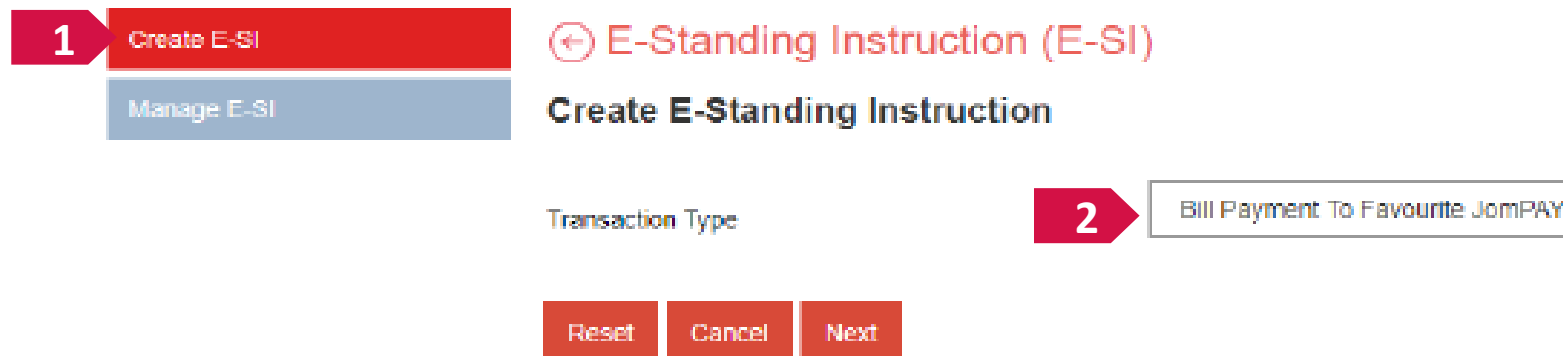- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## HOW TO SET RECURRING PAYMENT VIA PBB E-BANKING

**Step 1**
Create Favourite Payment

**Step 2**
Create E-Standing Instruction

**Step 3**
Select 'Bill Payment to Favourite JomPAY'

Create E-Standing Instruction > Transaction Type > Bill Payment to Favourite JomPay



Home | Account | Fund Transfer | Payment | Investment

**1** Create E-SI

Manage E-SI

⬅ E-Standing Instruction (E-SI)

**Create E-Standing Instruction**

Transaction Type

**2** Bill Payment To Favourite JomPAY

Reset | Cancel | Next

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**

1. JOMPAY
    i. One-off payment
    ii. Recurring payment via M2U
    iii. Recurring payment via Public Bank e-banking

2. **Maybank2U Mobile App**
3. NEW Maybank2U
4. OLD Maybank2U
5. Public Bank e-banking
6. Debit/Credit Card on My AIA

**AIA Vitality Fee:**
Online payment process for AIA Vitality fee

# PAY ONLINE VIA

## PAY ONLINE VIA **MAYBANK2U MOBILE APP**

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
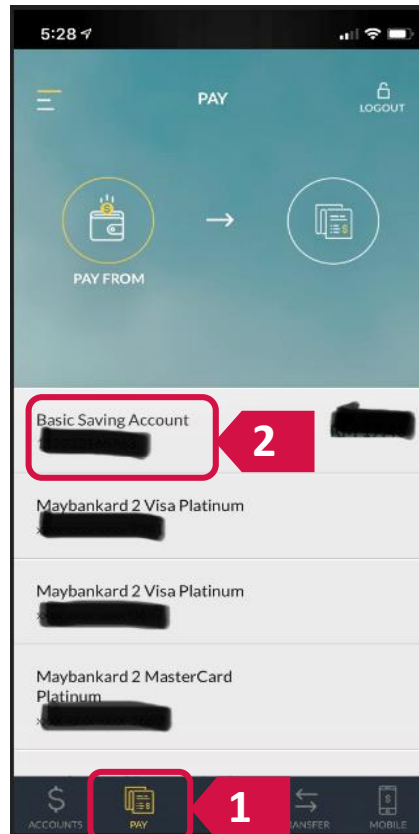
**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 Select Pay | Step 2 Select Payee | Step 3 Fill in the Details | Step 4 Input the Amount | Step 5 Confirm the Details & Amount | Step 6 Approve the Payment |

Once you have logged in to your account, select "**PAY**" and then select on the Saving/Current account you want to pay from.



**NOTE:** Debit or Credit card is not accepted for this mode of payment

# PAY ONLINE VIA

## PAY ONLINE VIA **MAYBANK2U MOBILE APP**

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
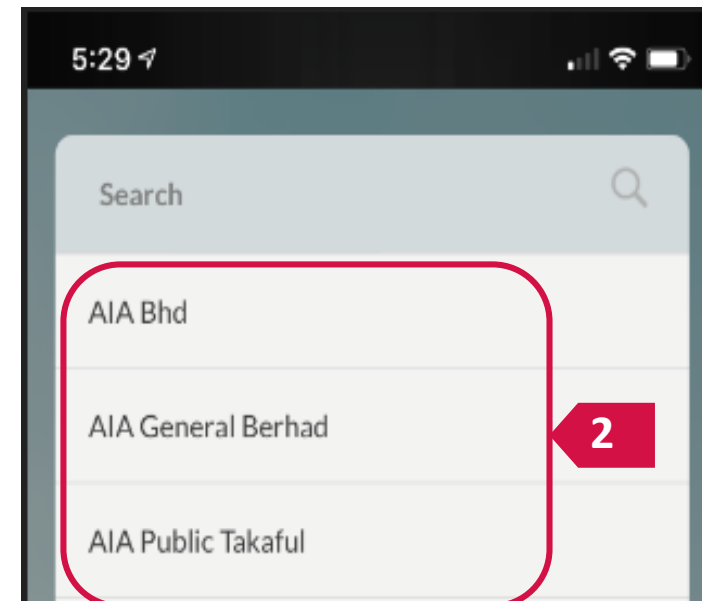
**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 Select Pay | Step 2 Select Payee | Step 3 Fill in the Details | Step 4 Input the Amount | Step 5 Confirm the Details & Amount | Step 6 Approve the Payment |

Select "**NEW PAYEE**" and select right entity that you want to pay to

## PAY ONLINE VIA **MAYBANK2U MOBILE APP**

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
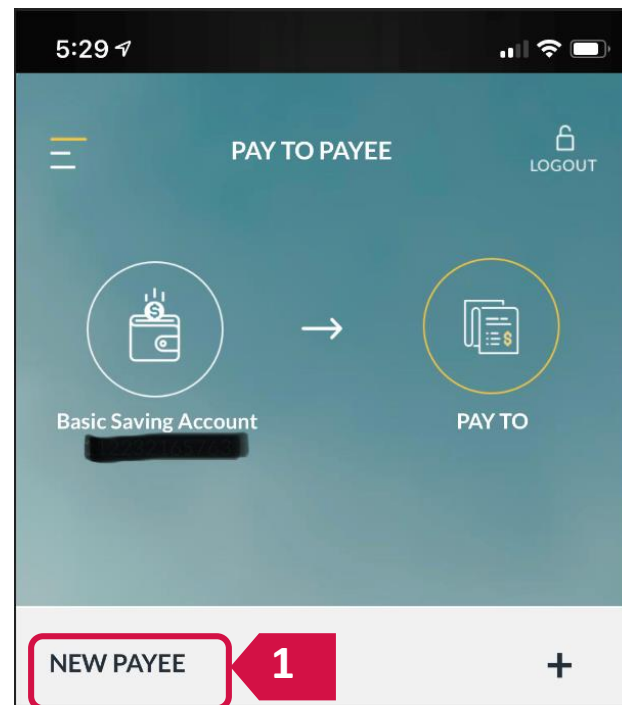
**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 Select Pay | Step 2 Select Payee | Step 3 Fill in the Details | Step 4 Input the Amount | Step 5 Confirm the Details & Amount | Step 6 Approve the Payment |

Input your 10 Digit Policy number and policyholder's name

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 Select Pay | Step 2 Select Payee | Step 3 Fill in the Details | Step 4 Input the Amount | Step 5 Confirm the Details & Amount | Step 6 Approve the Payment |
|---|---|---|---|---|---|

Input the amount you want to pay and select "**OK**"

# PAY ONLINE VIA

## JomPAY

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
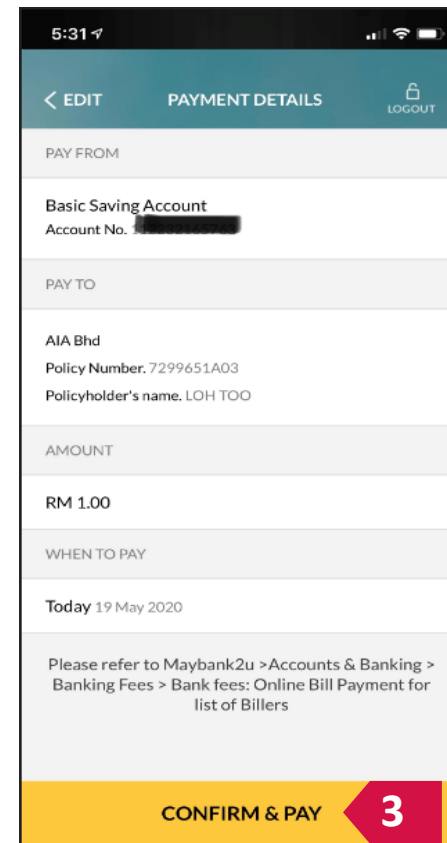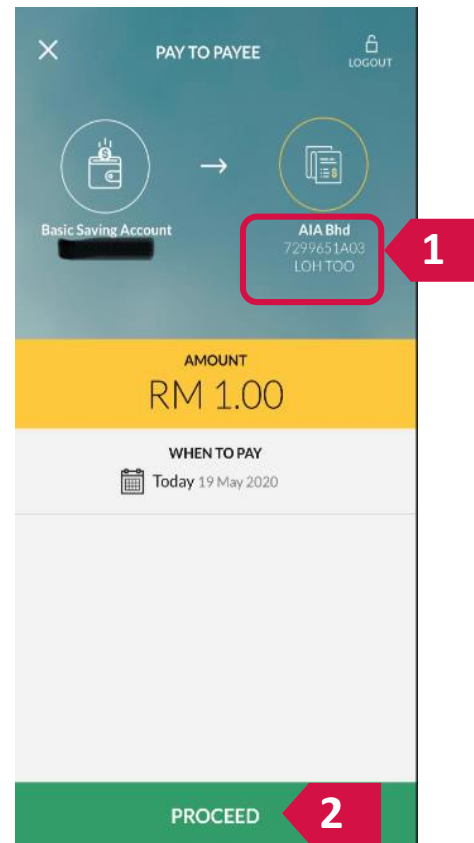
## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

---

## PAY ONLINE VIA **MAYBANK2U MOBILE APP**

| Step 1 Select Pay | Step 2 Select Payee | Step 3 Fill in the Details | Step 4 Input the Amount | Step 5 Confirm the Details & Amount | Step 6 Approve the Payment |
|---|---|---|---|---|---|

Check the Payee Name, Policy Number, Policyholder name, amount to be paid is correct. Then select "**PROCEED**". Next, select "**CONFIRM & PAY**" if the details are all correct

# PAY ONLINE VIA

## JomPAY
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

## PAY ONLINE VIA **MAYBANK2U MOBILE APP**

| Step 1 Select Pay | Step 2 Select Payee | Step 3 Fill in the Details | Step 4 Input the Amount | Step 5 Confirm the Details & Amount | Step 6 Approve the Payment |
|---|---|---|---|---|---|

Select "**APPROVE**" to finalize the payment. Payment confirmation will appear once successful.

Input your payment amount, your 10-digit policy number, policyholder's name and click "**Pay**"

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**

1. JOMPAY
    i.     One-off payment
    ii.    Recurring payment via M2U
    iii.   Recurring payment via Public Bank e-banking
2. Maybank2U Mobile App
3. **NEW Maybank2U**
4. OLD Maybank2U
5. Public Bank e-banking
6. Debit/Credit Card on My AIA


**AIA Vitality Fee:**
Online payment process for AIA Vitality fee

# PAY ONLINE VIA

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
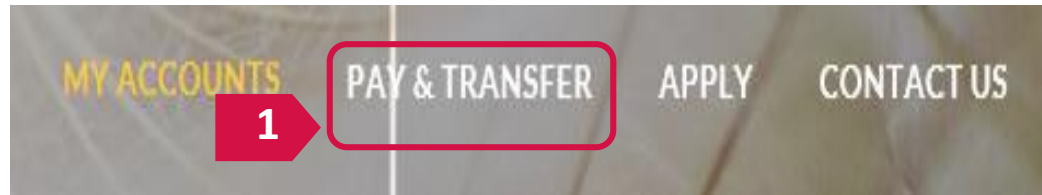
**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA (NEW) MAYBANK2U

| Step 1 Select Pay & Transfer | Step 2 Select Payee | Step 3 Fill in the Details |
| --- | --- | --- |

Once you have logged in to M2U, select "**PAY & TRANSFER**" followed by "**PAY**"



MY ACCOUNTS    **1**  PAY & TRANSFER    APPLY    CONTACT US

Maybank2u

Your last login was on Thursday, 9 January 2020 at 11:12:39

**2**  PAY                    TRANSFER                    RELOAD

## JomPAY
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

## PAY ONLINE VIA (NEW) MAYBANK2U

| Step 1 Select Pay & Transfer | Step 2 Select Payee | Step 3 Fill in the Details |
|---|---|---|

Next, select "**Payee**" and click on **"New Payment".** Select the right entity from the drop down list.



**AIA BHD >** Life Policy

**AIA GENERAL BERHAD >** General Insurance Policy

**AIA Public Takaful Bhd >** Takaful Policy

## PAY ONLINE VIA (NEW) MAYBANK2U

Step 1
Select Pay & Transfer

Step 2
Select Payee

Step 3
Fill in the Details

Input your payment amount, your 10-digit policy number, policyholder's name and click "**Pay**"



Pay To AIA General Berhad ✕

Amount ⊘

Policy Number

Policyholder's Name

Effective Date    **Today**  9 Jan, 2020

⬤ Set Recurring

PAY ⇄

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**

1. JOMPAY
    i. One-off payment
    ii. Recurring payment via M2U
    iii. Recurring payment via Public Bank e-banking
2. Maybank2U Mobile App
3. NEW Maybank2U
4. **OLD Maybank2U**
5. Public Bank e-banking
6. Debit/Credit Card on My AIA

**AIA Vitality Fee:**
Online payment process for AIA Vitality fee

# PAY ONLINE VIA

## JomPAY
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

## PAY ONLINE VIA (OLD) MAYBANK2U

| Step 1 Select Account & Banking | Step 2 Select Bill Payment | Step 3 Select Insurance & Takaful | Step 4 Select the Corporation | Step 5 Fill in the Details | Step 6 Request for TAC |

Once you have logged in, select "**Accounts & Banking**"

# PAY ONLINE VIA

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
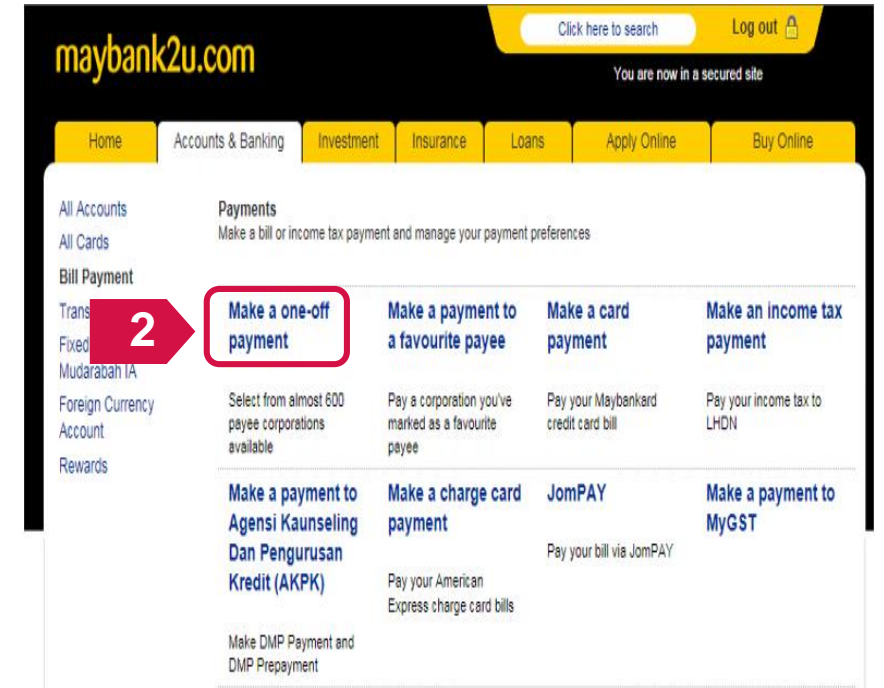
**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA (OLD) MAYBANK2U

| Step 1 Select Account & Banking | Step 2 Select Bill Payment | Step 3 Select Insurance & Takaful | Step 4 Select the Corporation | Step 5 Fill in the Details | Step 6 Request for TAC |

Select "**Bill Payment**" followed by "**Make a one-off payment**"

# PAY ONLINE VIA

## JomPAY

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
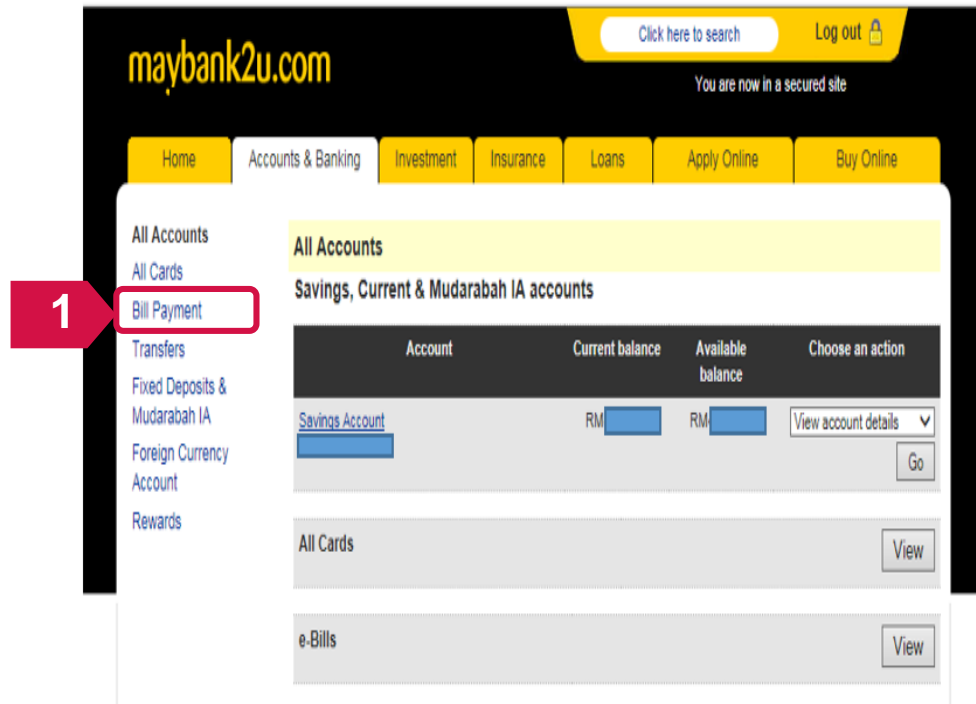
## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

---

## PAY ONLINE VIA (OLD) MAYBANK2U

| Step 1 Select Account & Banking | Step 2 Select Bill Payment | Step 3 Select Insurance & Takaful | Step 4 Select the Corporation | Step 5 Fill in the Details | Step 6 Request for TAC |

Select "**Insurance & Takaful**" and click "**Continue**"

# PAY ONLINE VIA

## JomPAY
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

## PAY ONLINE VIA (OLD) MAYBANK2U

| Step 1 Select Account & Banking | Step 2 Select Bill Payment | Step 3 Select Insurance & Takaful | **Step 4 Select the Corporation** | Step 5 Fill in the Details | Step 6 Request for TAC |

Select either "**AIA BHD**", "**AIA GENERAL BERHAD**" or "**AIA PUBLIC TAKAFUL BHD**" and click "**Continue**"

# PAY ONLINE VIA

**PAY ONLINE VIA (OLD) MAYBANK2U**

## JomPAY
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

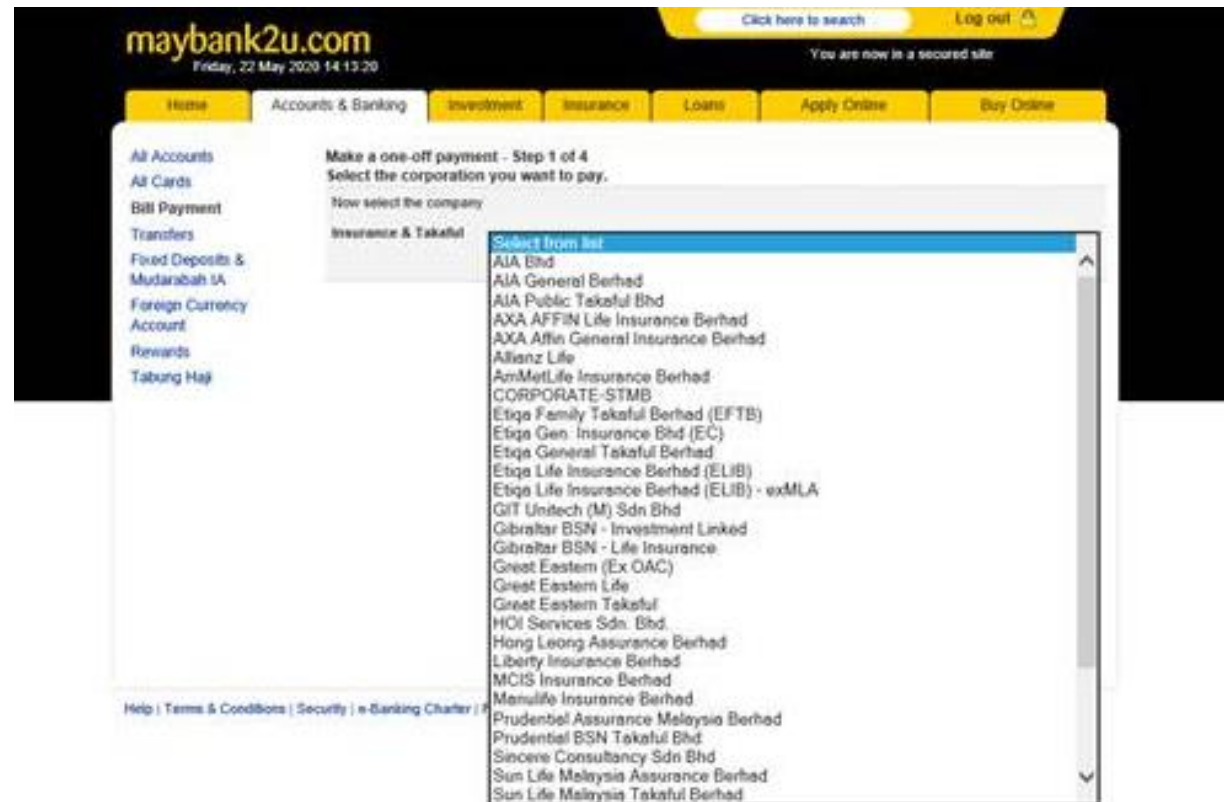## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

| Step 1 Select Account & Banking | Step 2 Select Bill Payment | Step 3 Select Insurance & Takaful | Step 4 Select the Corporation | Step 5 Fill in the Details | Step 6 Request for TAC |

Input your **payment amount**, your **10-digit policy number** and **policyholder's name** and click "**Continue**"

---

**maybank2u.com**
Thursday, 23 March 2017 11:00:02

Click here to search          Log out 🔒

You are now in a secured site

| Home | Accounts & Banking | Investment | Insurance | Loans | Apply Online | Buy Online |

All Accounts
All Cards
**Bill Payment**
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Rewards

**Make a one-off payment - Step 2 of 4**
Enter your payment details

Amount: 1000

From Account: 112232165763 BSA

Effective date: Today

To: **AIA Bhd**
Policy Number: 5467520A02
View sample
Policyholder's name: Sam Wong

Continue   or Go back

# PAY ONLINE VIA

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA (OLD) MAYBANK2U

Step 1 Select Account & Banking  ›  Step 2 Select Bill Payment  ›  Step 3 Select Insurance & Takaful  ›  Step 4 Select the Corporation  ›  Step 5 Fill in the Details  ›  **Step 6 Request for TAC**

Click "**Request for TAC**" and input the 6 digit pin that is sent by SMS to your mobile phone and click "**Confirm**" to complete the payment.

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**
1. JOMPAY
    i.     One-off payment
    ii.    Recurring payment via M2U
    iii.   Recurring payment via Public Bank e-banking
2. Maybank2U Mobile App
3. NEW Maybank2U
4. OLD Maybank2U
5. Public Bank e-banking
6. Debit/Credit Card on My AIA

**AIA Vitality Fee:**
Online payment process for AIA Vitality fee

# PAY ONLINE VIA

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA **PUBLIC BANK E-BANKING**

| **Step 1** Select Payment | **Step 2** Select Bill Payment | **Step 3** Select The Right Entity | **Step 4** Fill in the Details | **Step 5** Verification | **Step 6** Confirmation |

Once you have logged in to Public Bank Online Banking, select "**PAYMENT**"



**PUBLIC BANK**

PBe | Logout

### Welcome to PBe Personal Banking

Ms LEE IN YEOU, your last login was on Thursday, 23 Mar 2017 at 13:33:19

- ACCOUNT
- FUND TRANSFER

**1**

- PAYMENT
- INVESTMENT
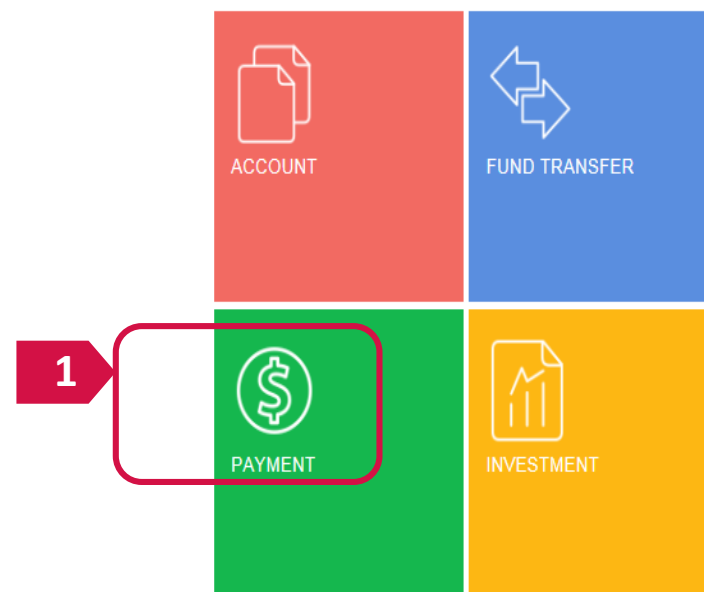
**Don't Be A Phone Scam Victim!**

Hang Up On Fraud

- Be careful of calls supposedly from Banks, BNM, Police, etc.
- They will threaten you with criminal investigation, involvement in illegal activities, declared a bankrupt, credit card transactions, etc
- Be vigilant, do not act hastily, do not provide personal information
- Don't call the number given. Verify the caller from official telephone numbers you know.
- Seek advice from family members, friends or colleagues

To know more, go to PBe Online Security Page.

**E-Mail / SMS to Beneficiary via PBe**

Effective 15 February 2017, you have the option to send a standard e-mail or SMS notification of a fund transfer made to the beneficiary. It is free via e-mail and RM0.21 (GST inclusive)

# PAY ONLINE VIA

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

---

## PAY ONLINE VIA PUBLIC BANK E-BANKING

| Step 1 Select Payment | **Step 2 Select Bill Payment** | Step 3 Select The Right Entity | Step 4 Fill in the Details | Step 5 Verification | Step 6 Confirmation |

Select **"Bill Payment"** from the menu followed by **"To Other Bill"**

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
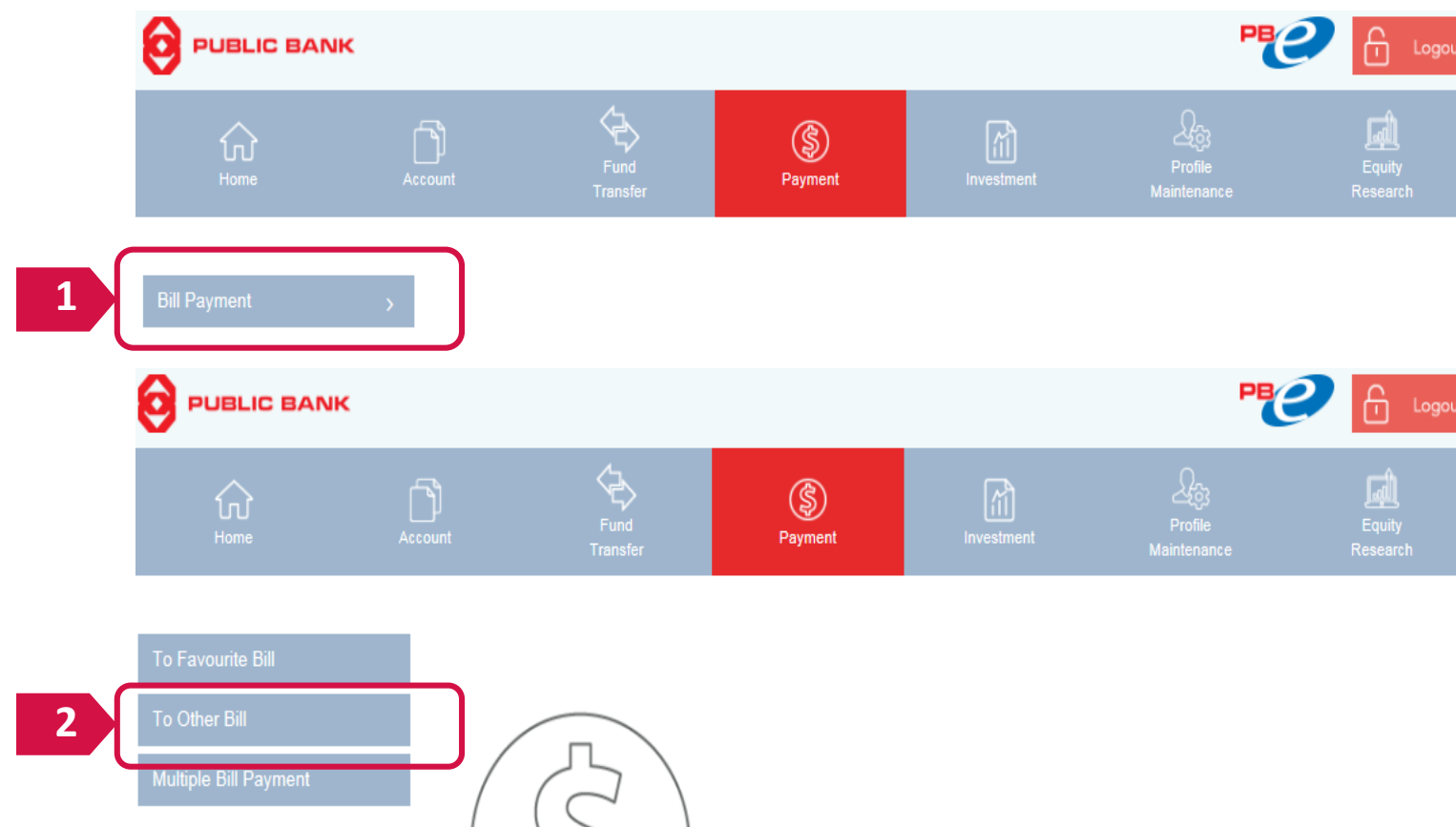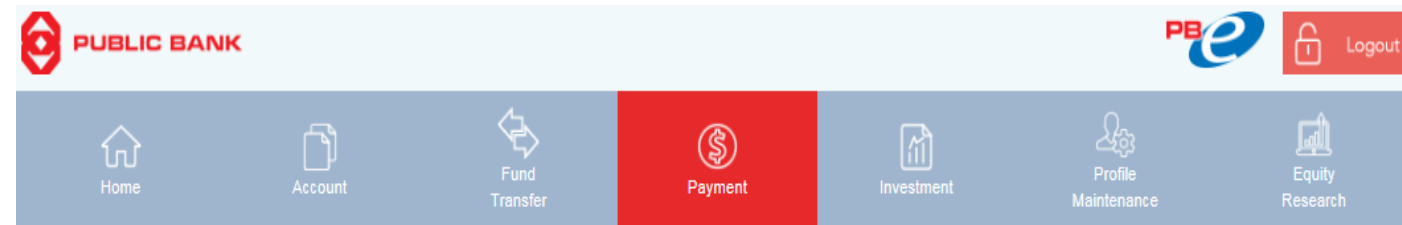
**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA **PUBLIC BANK E-BANKING**

| Step 1 Select Payment | Step 2 Select Bill Payment | **Step 3 Select The Right Entity** | Step 4 Fill in the Details | Step 5 Verification | Step 6 Confirmation |

Select the right entity depending on your policy/certificate and click "**Next**"



**AIA BHD >** Life Policy
**AIA Public Takaful Bhd >** Takaful Policy

# PAY ONLINE VIA

## PAY ONLINE VIA **PUBLIC BANK E-BANKING**

| Step 1 Select Payment | Step 2 Select Bill Payment | Step 3 Select The Right Entity | **Step 4 Fill in the Details** | Step 5 Verification | Step 6 Confirmation |

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

Input your policy number, due date, payment amount and click "**Accept**"



**NOTE:** Policy number should start with **"AL"** followed by your 10-digit policy number

# PAY ONLINE VIA

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA **PUBLIC BANK E-BANKING**

| Step 1 Select Payment | Step 2 Select Bill Payment | Step 3 Select The Right Entity | Step 4 Fill in the Details | Step 5 Verification | Step 6 Confirmation |

Once you have confirmed your details, click **"Request PAC Now"**

PUBLIC BANK

Home | Account | Fund Transfer | **Payment** | Investment | Profile Maintenance | Equity Research

To Favourite Bill
**To Other Bill**
Multiple Bill Payment

← Bill Payment

**Bill Payment to Other Bill**

| From Account | 6366740329 (Savings) |
| Corporation Code | 2510 |
| Corporation Name | AIA Bhd |
| Life Insurance Policy Number | AL5115844A10 |
| Due Date | 23032017 |
| Amount (RM) | 444.33 |
| GST @ 6% (RM) | 0.00 |

Back | Cancel | **Request PAC Now** | Confirm

**1**

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**
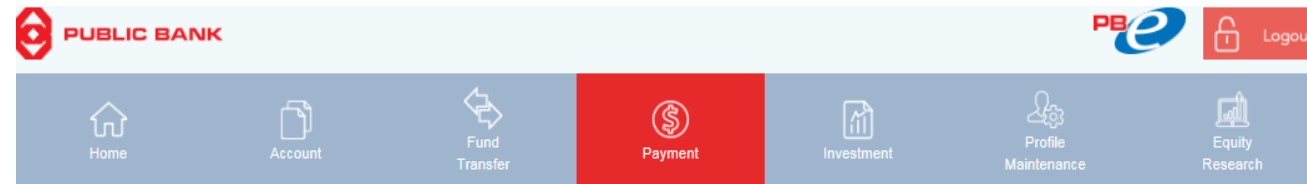
**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 Select Payment | Step 2 Select Bill Payment | Step 3 Select The Right Entity | Step 4 Fill in the Details | Step 5 Verification | Step 6 Confirmation |
|---|---|---|---|---|---|

Input the 6-digit PAC code that is sent by SMS to your mobile phone and click "**Confirm**" to complete the payment.

**PUBLIC BANK**

Home | Account | Fund Transfer | Payment | Investment | Profile Maintenance | Equity Research

To Favourite Bill
To Other Bill
Multiple Bill Payment

← Bill Payment

**Bill Payment to Other Bill**

| | |
|---|---|
| PAC Serial No | EB0489851 |
| PAC | **1** |
| From Account | 6366740329  (Savings) |
| Corporation Code | 2510 |
| Corporation Name | AIA Bhd |
| Life Insurance Policy Number | AL5115844A10 |
| Due Date | 23032017 |
| Amount (RM) | 444.33 |
| GST @ 6% (RM) | 0.00 |

Back | Cancel | Request PAC Now | Confirm **2**

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**

1. JOMPAY
   i. One-off payment
   ii. Recurring payment via M2U
   iii. Recurring payment via Public Bank e-banking
2. Maybank2U Mobile App
3. NEW Maybank2U
4. OLD Maybank2U
5. Public Bank e-banking
6. **Debit/Credit Card on My AIA**

**AIA Vitality Fee:**

Online payment process for AIA Vitality fee

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA DEBIT/CREDIT CARD on My AIA

The MY AIA "Pay Online" facility is <u>available</u> for:

i. Payment of **Individual Life policies** and **Family Takaful certificates** *

ii. Payment of **AIA Vitality membership fees** for Individual membership

⚠️ Payment through **Debit Card /Credit Card** only.

*\* Note: "Pay online" facility is only available for policies / certificates with In force Premium Paying & In force SVE status :*

- *In force Premium Paying is a policy / certificate status which indicates a requirement of premium payment to ensure continued coverage of the policy / certificate holder under the policy / certificate.*

- *In force SVE status is a policy / certificate status which indicates that the Total Cash Value is insufficient to cover the unpaid premium and any indebtedness. The Company shall use any remaining balance to maintain this Policy and its Supplementary Contract in force for such period as the balance of the Total Cash Value will purchase on a pro-rated basis.*

## PAY ONLINE VIA

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

---

| Step 1 Click Pay Online/ Make a Payment | Step 2 Select Policy/Certificate | Step 3 Review | Step 4 Making the Payment | Step 5 Payment Confirmation | Step 6 Transaction History |
|---|---|---|---|---|---|

1) Here are 3 ways you can access PAY ONLINE from the MY AIA Homepage

**Homepage:** Click on "Pay Online"



**Homepage:** Select MY AIA from the top panel > click "Pay Online"



**Homepage:** Scroll down to My Plans and select one of your policies > Click "Update Payment Details" > Select "Make A Payment"

# PAY ONLINE VIA

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA DEBIT/CREDIT CARD on My AIA

| Step 1 Click Pay Online/ Make a Payment | Step 2 Select Policy/Certificate | Step 3 Review | Step 4 Making the Payment | Step 5 Payment Confirmation | Step 6 Transaction History |

2a) Check the box(es) of the relevant policy/certificate/Automatic Premium Loan/ Policy Loan/ AIA Vitality membership that you would like to make payment(s) for.



**← MY PAYMENTS**

**MAKE A PAYMENT**

Please select the policies that you would like to pay for.
You can also pay for your policies in advance.

**AIA VITALITY**
AIA Vitality Membership No.: XXXXXXXXXXXXX
Member Name: XXXXXXXXXXX
Fee/s (including GST):RM 0.00
Due on 25-Aug-2018

Select the number of advanced payments

No Advance Payment

| Current | RM 10.00 |
| Advanced x 0 | RM 0.00 |

**SELECT POLICY**

**CRITICAL COVER**
Policy Number:XXXXXXXXXXXXXXX
Person covered:XXXXXXXXXXX
Premium amount: RM 3,080.00
Paid ANNUALLY
Due on 02 March 2018

Select the number of advanced payments

No Advance Payment

| Total | RM 0.00 |
| Current | RM 3,080.00 |
| Advanced x 0 | RM 0.00 |

APL - RM 5,767.96

Policy Loan - RM 3,342.81

| APL | RM 5,767.96 |
| PL | RM 3,342.81 |

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 |
|--------|--------|--------|--------|--------|--------|
| Click Pay Online/ Make a Payment | **Select Policy/Certificate** | Review | Making the Payment | Payment Confirmation | Transaction History |

2b) Select the number of advance payment/contribution from the dropdown list

 e.g. If the policy/certificate is on a quarterly payment cycle, selecting 1 Advance Payment means that the advance payment will be made for the next quarter payment cycle

← MY PAYMENTS

① – ② – ③

# MAKE A PAYMENT

Please select the policies that you would like to pay for.
You can also pay for your policies in advance.

**AIA VITALITY**
AIA Vitality Membership No.: XXXXXXXXXXXXX
Member Name: XXXXXXXXXXXXX
Fee/s (including GST):RM 0.00
Due on 25-Aug-2018

Select the number of advanced payments

No Advance Payment ▼

| | |
|---|---|
| Current | RM 10.00 |
| Advanced x 0 | RM 0.00 |
| Total | RM 0.00 |

**SELECT POLICY**

**CRITICAL COVER**
Policy Number:XXXXXXXXXXXXXXXX
Person covered:XXXXXXXXXXXX
Premium amount: RM 3,080.00
Paid ANNUALLY
Due on 02 March 2018

Select the number of advanced payments

No Advance Payment ▼

No Advance Payment
1
2
3
4

| | |
|---|---|
| Current | RM 3,080.00 |
| Advanced x 0 | RM 0.00 |
| APL | RM 5,767.96 |
| PL | RM 3,342.81 |

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 Click Pay Online/ Make a Payment | Step 2 Select Policy/Certificate | Step 3 Review | Step 4 Making the Payment | Step 5 Payment Confirmation | Step 6 Transaction History |
|---|---|---|---|---|---|

2c) For the repayment of your Automated Premium Loan (APL) and Policy Loan select the respective boxes

You can choose to pay in full or any amount of the APL/Policy Loan, subject to a minimum of RM100



← MY PAYMENTS

## MAKE A PAYMENT

Please select the policies that you would like to pay for.
You can also pay for your policies in advance.

**AIA VITALITY**
AIA Vitality Membership No.: XXXXXXXXXXXX
Member Name: XXXXXXXXXXX
Fee/s (including GST):RM 0.00
Due on 25-Aug-2018

Select the number of advanced payments

No Advance Payment ▼

| | |
|---|---|
| Current | RM 10.00 |
| Advanced x 0 | RM 0.00 |
| Total | RM 0.00 |

**SELECT POLICY**

☐ **CRITICAL COVER**
Policy Number:XXXXXXXXXXXXXXXX
Person covered:XXXXXXXXXXX
Premium amount: RM 3,080.00
Paid ANNUALLY
Due on 02 March 2018

Select the number of advanced payments

No Advance Payment ▼

| | |
|---|---|
| Current | RM 3,080.00 |
| Advanced x 0 | RM 0.00 |

☑ APL - RM 5,767.96

☑ Policy Loan - RM 3,342.81

| APL | RM 5,767.96 |
|---|---|
| PL | RM 3,342.81 |

Editable Fields

# PAY ONLINE VIA

## JomPAY
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## Maybank2U Mobile App

## New M2U

## Old M2U

## PBB e-banking

## Debit/Credit Card on MyAIA

# PAY ONLINE VIA **DEBIT/CREDIT CARD on My AIA**

| Step 1 Click Pay Online/ Make a Payment | Step 2 Select Policy/Certificate | **Step 3 Review** | Step 4 Making the Payment | Step 5 Payment Confirmation | Step 6 Transaction History |

3) All the information selected in Step 2, will be displayed for your review.
Select Pay Now to proceed with the payment

**MY AIA**

## REVIEW YOUR PAYMENT

Please review the policies you have selected for payment.

**YOUR PAYMENT SELECTION**

**AIA VITALITY**
AIA Vitality Membership No.: VA XXXXXXXXX

Member name: XXXXXXXXXXXXXX

Fee/s (including GST) RM 10.00

Due on 25-Aug-2018

| | |
|---|---|
| Current | RM 10.00 |
| Advanced x 0 | RM 0.00 |
| Total | RM 10.00 |

**CRITICAL COVER**
Policy Number: XXXXXXXXXXXXXXXX

Person covered name: XXXXXXXXXXXXXX

Premium amount: RM 3,080.00

Paid ANNUALLY

Due on 02 March 2018

| | |
|---|---|
| Current | RM 3,080.00 |
| Advanced x 0 | RM 0.00 |
| APL | RM 5,767.96 |
| PL | RM 3,342.81 |
| Total | RM 12,190.77 |

**GRAND TOTAL RM 12,200.77**

Please disable your pop-up blocker before proceeding.

**PREVIOUS**          **PAY NOW**

# PAY ONLINE VIA

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

## PAY ONLINE VIA **DEBIT/CREDIT CARD on My AIA**

| Step 1 Click Pay Online/ Make a Payment | Step 2 Select Policy/Certificate | Step 3 Review | **Step 4 Making the Payment** | Step 5 Payment Confirmation | Step 6 Transaction History |

4) Complete your payment details:

(a) Enter your **Visa/Master Debit/Credit Card** details and complete the required fields on the Online Payment page

(b) Next, click **Proceed**

(c) You will then need to enter the **One Time Pin (OTP)** provided by your credit card issuing bank to complete the transaction

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 Click Pay Online/ Make a Payment | Step 2 Select Policy/Certificate | Step 3 Review | Step 4 Making the Payment | Step 5 Payment Confirmation | Step 6 Transaction History |
|---|---|---|---|---|---|

5) You will be directed to the acknowledgement page upon successful payment.
An acknowledgement email and SMS will also be sent to the email address and mobile number saved under "My Profile"



THANK YOU FOR YOUR PAYMENT

Your Transaction ID for this payment is: **16386**

Please allow up to 3 working days for your payment to be processed & updated to your policy

**YOUR PAYMENT SELECTION**

**A-LIFELINK**
Policy Number: cXXXXXXXXXXXXX
Person covered name: XXXXXXXXXXXXXX
Premium amount: XXXXXXXXXXXXXX
Paid MONTHLY
Due on 22-Jul-2018

Current     XXXXXXX
Advanced x 0     XXXXXXX
Total     XXXXXXX

**TKF A-LIFE MED REGULAR-I**
Certificate Number: XXXXXXXXXXXXXX
Person covered name: XXXXXXXXXXXXXX
Contribution amount: XXXXXXXXXXXXXX
Paid Quarterly
Due on 04-Jan-2019

Current     XXXXXXX
Advanced x 0     XXXXXXX
Total     XXXXXXX

**GRAND TOTAL RM** XXXXXXXX

**MAKE ANOTHER PAYMENT**

## PAY ONLINE VIA **DEBIT/CREDIT CARD on My AIA**

**JomPAY**
- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

**Maybank2U Mobile App**

**New M2U**

**Old M2U**

**PBB e-banking**

**Debit/Credit Card on MyAIA**

| Step 1 Click Pay Online/ Make a Payment | Step 2 Select Policy/Certificate | Step 3 Review | Step 4 Making the Payment | Step 5 Payment Confirmation | **Step 6 Transaction History** |

6) To view your online payment transaction history:
From the Homepage, select **My Profile > My Payments > View Transaction History > Online Payment**



**TRANSACTION HISTORY**

Payment History | Online Payment

Select a policy
XXXXXXXXX

Select the transaction year
2018

○ AMOUNT PAID: RM 210.00      Transaction date: 18/07/2018 14:18:12
SUCCESSFUL

Transaction ID: 16386

A-LIFELINK
Policy Number: XXXXXXXXXX
Insured Name: XXXXX XXXXXXX

○ AMOUNT PAID: RM 210.00      Transaction date: 18/06/2018 15:02:45
SUCCESSFUL

Transaction ID: 16130

A-LIFELINK
Policy Number: XXXXXXXXXX
Insured Name: XXX XXX XXXXX

**Life insurance policy premiums and takaful certificate contributions, policy loans, automatic premium loans:**

1. JOMPAY
   i.    One-off payment
   ii.   Recurring payment via M2U
   iii.  Recurring payment via Public Bank e-banking
2. Maybank2U Mobile App
3. NEW Maybank2U
4. OLD Maybank2U
5. Public Bank e-banking
6. Debit/Credit Card on My AIA

**AIA Vitality Fee:**

**Online payment process for AIA Vitality fee**

# PAY AIA VITALITY FEE ONLINE VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## PAY ONLINE VIA MY AIA

**Step 1**
Log in to your My AIA account

**Step 2**
Select 'Pay Online'

**Step 3**
Select 'AIA Vitality'

**Step 4**
Review payment & complete

---

| OUR PRODUCTS | WHAT MATTERS | ABOUT AIA | HELP & SUPPORT | MY AIA LOGIN |

**WELCOME** MEMBER NAME

Pay Online | My Claims | My Statements & Letters | How To Guides
My Profile | Log Out

Last Log in date: 2020/08/07 16:51:52

**ANNOUNCEMENTS**

POLICY SUSTAINABILITY: COVERAGE GUIDE FOR INVESTMENT-LINKED POLICY / CERTIFICATE OWNERS

IMPORTANT NOTICE: TEMPORARY CLOSURE OF OUR CUSTOMER CENTRES

# PAY
# AIA VITALITY
# FEE ONLINE
# VIA

## MY AIA

## AUTO DEBIT

## DIRECT DEBIT

## JomPAY

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## PAY ONLINE VIA MY AIA

| Step 1 Log in to your My AIA account | Step 2 Select 'Pay Online' | Step 3 Select 'AIA Vitality' | Step 4 Review payment & complete |



AIA confidential and proprietary information. Not for distribution.

# PAY AIA VITALITY FEE ONLINE VIA

## MY AIA

## AUTO DEBIT

## DIRECT DEBIT

## JomPAY

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## PAY ONLINE VIA MY AIA

| Step 1 Log in to your My AIA account | Step 2 Select 'Pay Online' | **Step 3 Select 'AIA Vitality'** | Step 4 Review payment & complete |

### MAKE A PAYMENT

Please select the policies that you would like to pay for.
You can also pay for your policies in advance.

**☑ AIA VITALITY**
AIA Vitality Membership No.
Member Name:
Fee/s :RM 10.00
Due on 23-Jun-2020

Select the number of advanced payments

`2` ▼

| | |
|---|---|
| Current | RM 10.00 |
| Advanced x 2 | RM 20.00 |
| Total | RM 30.00 |

**SELECT POLICY**

**☐ A-LIFELINK**
Policy Number:
Person covered:
Premium amount:
Paid ANNUALLY
Due on 16 July 2016

Select the number of advanced payments

`No Advance Payment` ▼

| | |
|---|---|
| Current | RM 3,000.00 |
| Advanced x 0 | RM 0.00 |
| Total | RM 0.00 |

**GRAND TOTAL RM 30.00**

**NEXT**

- Indicate the number of advanced payment(s) you would like to make

# PAY AIA VITALITY FEE ONLINE VIA

## MY AIA

## AUTO DEBIT

## DIRECT DEBIT

## JomPAY

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## PAY ONLINE VIA MY AIA

| Step 1 Log in to your My AIA account | Step 2 Select 'Pay Online' | Step 3 Select 'AIA Vitality' | Step 4 Review payment & complete |

- Check the payment details
- Click on "PAY NOW" to complete the transaction
- **Payment via My AIA can only be made on weekdays before 6pm**

### REVIEW YOUR PAYMENT

Please review the policies you have selected for payment.

**YOUR PAYMENT SELECTION**

**AIA VITALITY**
AIA Vitality Membership No.

Member name:

Fee/s RM 10.00

Due on 23-Jun-2020

| | |
|---|---|
| Current | RM 10.00 |
| Advanced x 2 | RM 20.00 |
| Total | RM 30.00 |

**GRAND TOTAL RM 30.00**

Please disable your pop-up blocker before proceeding.

PREVIOUS          PAY NOW

# PAY AIA VITALITY FEE ONLINE VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## PAY ONLINE BY REGISTERING FOR AUTO DEBIT

- Download this Servicing Form
  https://www.aia.com.my/content/dam/my/en/docs/forms/aiabhd/Requests/VITALITY%20MEMBERSHIP%20SERVICING%20FORM-12062020.pdf

- Submit the completed form to:

  - Any AIA Customer Centres or

  - Email to customercare@aiavitality.com.my

# PAY
# AIA VITALITY
# FEE ONLINE
# VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

## PAY ONLINE BY REGISTERING FOR DIRECT DEBIT

- Download this Direct Debit Form
  https://www.aia.com.my/content/dam/my/en/docs/forms/AIA_Vitality-DirectDebit_Authorization_Form.pdf

- Submit the completed form to:

  - Any AIA Customer Centres or

  - Email to customercare@aiavitality.com.my

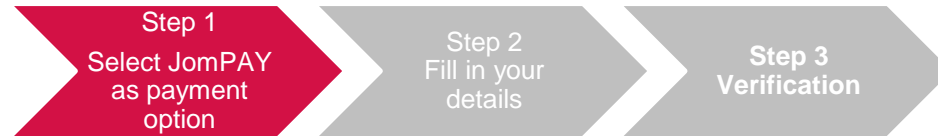# PAY
# AIA VITALITY
# FEE ONLINE
# VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**

- **One-off payment**
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

## MAKE ONE-OFF PAYMENT VIA JOMPAY

**Step 1**
Select JomPAY as payment option

**Step 2**
Fill in your details

**Step 3**
Verification

- Log in to your preferred Internet or Mobile Banking provider
  - Under **Bill Payments**, search for **JomPAY**

**NOTE:**
- Minimum payment required is RM10 (which is the AIA Vitality fee per month)
- To pay for multiple months, please make payment in multiples of RM10
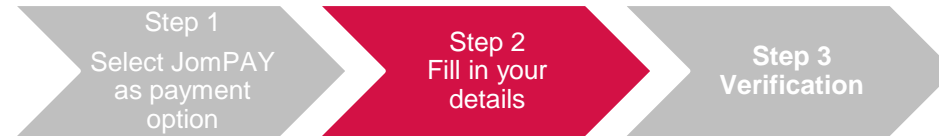
# PAY AIA VITALITY FEE ONLINE VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**

- **One-off payment**
- Recurring payment via M2U
- Recurring payment via Public Bank e-banking

## MAKE ONE-OFF PAYMENT VIA JOMPAY

Step 1
Select JomPAY as payment option

Step 2
Fill in your details

Step 3
Verification

- Enter the amount you would like to pay, select your preferred bank account, and key in the required details as shown below:

**On your online banking portal:**

Amount: 20

From Account: Select from list

Biller Code: 56010

Ref 1: VA12345678

Ref 2: 0135550000

☑ I hereby agree to the Terms and Conditions.

Continue

**Biller Code: 56010**
**Ref-1: Your AIA Vitality membership number (e.g., VA12345678)**
**Ref-2: Your mobile number**

**JomPAY** online at Internet and Mobile Banking with your Current or Savings account

# PAY
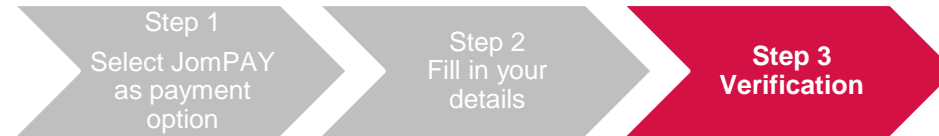# AIA VITALITY FEE ONLINE VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

## JomPAY

- **One-off payment**
- Recurring payment via MU2
- **Recurring payment via Public Bank e-banking**

## MAKE **ONE-OFF PAYMENT** VIA JOMPAY

Step 1
Select JomPAY as payment option

Step 2
Fill in your details

**Step 3
Verification**

- In your subsequent screens, please key in your TAC number/ Authentication code. Once done, click Confirm/Submit to complete the transaction

**Tips:**
*Do add our biller code as your "favourite" for your convenience in the future*

# PAY
# AIA VITALITY
# FEE ONLINE
# VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**
- One-off payment
- **Recurring payment via M2U**
- Recurring payment via Public Bank e-banking

# HOW TO SET RECURRING PAYMENT VIA JOMPAY USING M2U

**Step 1** Select JomPAY as payment option

**Step 2** Fill in your details

- Select "**JOMPAY**" and key in the AIA Vitality Billercode

| Pay From | Savings Account | |
|---|---|---|
| Pay To | **1** JomPAY | |
| JomPAY | **2** 5601 0 | Press Enter |

# PAY AIA VITALITY FEE ONLINE VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**
- One-off payment
- **Recurring payment via M2U**
- Recurring payment via Public Bank e-banking

## HOW TO SET RECURRING PAYMENT VIA JOMPAY USING M2U

Step 1
Select JomPAY as payment option

Step 2
Fill in your details

**Pay To JomPAY (56010)**    ✕

| | | |
|---|---|---|
| Ref-1 | VA12345678 | **1** Key in your AIA Vitality membership number |
| Ref-2 | 0122321469 | **2** Key in your mobile number |
| Pay Amount | 100 | **3** Key in the amount you want to pay |
| Effective Date | Start 20 May, 2020 📅 | **5** Key in effective start and end date |
| | End 20 May, 2021 📅 | |
| Frequency | Monthly ⌄ | |
| | ⬤ Set Recurring | **4** Set recurring |

✓ I hereby agree to the Terms and Conditions

**PAY** ⇄

# PAY
# AIA VITALITY
# FEE ONLINE
# VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

## JomPAY

- **One-off payment**
- **Recurring payment via M2U**
- **Recurring payment via Public Bank e-banking**

# HOW TO SET RECURRING PAYMENT VIA JOMPAY USING PUBLIC BANK E-BANKING

| Step 1 Create Favourite Payment | Step 2 Create E-Standing Instruction | Step 3 Select 'Bill Payment to Favourite JomPAY' |

- Login in to **PBB e-banking** > Select '**Payment**' > Select '**Manage Favourite Payment**' > Add New JomPay

# PAY AIA VITALITY FEE ONLINE VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**
- One-off payment
- Recurring payment via M2U
- **Recurring payment via Public Bank e-banking**

## HOW TO SET RECURRING PAYMENT VIA JOMPAY USING PUBLIC BANK E-BANKING

| Step 1 Create Favourite Payment | Step 2 Create E-Standing Instruction | Step 3 Select 'Bill Payment to Favourite JomPAY' |

- Select '**Account**' > Select '**E-Standing Instruction**' (E-SI)

# PAY AIA VITALITY FEE ONLINE VIA

**MY AIA**

**AUTO DEBIT**

**DIRECT DEBIT**

**JomPAY**
- One-off payment
- Recurring payment via M2U
- **Recurring payment via Public Bank e-banking**

## HOW TO SET RECURRING PAYMENT VIA JOMPAY USING PUBLIC BANK E-BANKING

Step 1
Create Favourite Payment

Step 2
Create E-Standing Instruction

Step 3
Select 'Bill Payment to Favourite JomPAY'

- Create E-Standing Instruction > Transaction Type > Bill Payment to Favourite JomPay