

ZUS COFFEE – AIA VITALITY Campaign

A. FREE ZUS COFFEE DRINK CAMPAIGN

Campaign Period: 22 July to 30 September 2026

Campaign Mechanics

1. This campaign is organized by AIA Health Services Sdn. Bhd. in collaboration with ZUSPRESSO (M) Sdn. Bhd.
2. During the Campaign Period, AIA Vitality members can claim ONE (1) free drink under the 'FREE ZUS COFFEE Drink' Campaign ("Campaign").
3. This Campaign is open to all AIA Vitality members residing in Malaysia and **excludes** members who are enrolled under AIA Vitality Starter pack ("Eligible Members").
4. Eligible Members must generate their unique voucher code via the AIA+ app to redeem their free Zus drink.
5. No purchase of any AIA Malaysia product(s) is required to participate in this Campaign.

Campaign Terms and Conditions

1. By joining this Campaign, you agree that you have read, understood and agreed to be bound by the Terms and Conditions of this Campaign and by any change/modification made to this Campaign.
2. This voucher code is valid from **22 July 2026 until 30 September 2026** only.
3. All orders must be made **via ZUS COFFEE Mobile App** and a discount of **100% OFF** will be applied to any **one (1)** of the following selected handcrafted drinks - CEO Latte, CEO Americano, CEO Chocolate, Matcha Latte, Flat White, Cappuccino, Mixed Berries Refresher, and Tahitian Lime Refresher, which shall be subject to product availability.
4. This voucher code is valid for **pick-up** orders only at all ZUS COFFEE outlets in Malaysia, except all ZUS Signature outlets.
5. Each voucher code is limited to **one (1) redemption** only.
6. This voucher code is not applicable in combination with any other ongoing promotions, discounts, vouchers, or membership privileges, including the ZUS COFFEE Club's cup count collection for complimentary drinks and membership level upgrade.
7. This voucher code is only applicable to selected handcrafted drinks and is not applicable to ZUS Bottled Necessity, Bottled Drinks, Cakes, Pastries, Hot Meals, Healthy Snacks, Merchandise or any additional charges for modifiers to the standard drink (e.g.: extra shot/extra syrup/extra drizzle/soy milk/almond milk/oat milk etc.)
8. This voucher code is strictly not for sale and is non-transferable, non-exchangeable, and non-redeemable for cash.
9. This voucher code is subject to product availability. ZUS COFFEE reserves the right to substitute the item with another product of equal or similar value without prior notice.
10. ZUS COFFEE and AIA reserves the right to modify/cancel this promotion at any time, without any prior notice to you.
11. ZUS COFFEE and AIA shall be entitled to withhold any benefits under this Campaign, with or without notice to the users, if the user is found to have breached ZUS COFFEE's Users Terms and Conditions.

B. RM2 OFF on Selected Handcrafted Drinks

Campaign Period: 22 July to 11 August 2026

Generic Voucher Code: ZAIA10RM2

Campaign Mechanics

1. This campaign is organised by AIA Health Services Sdn. Bhd. in collaboration with ZUSPRESSO (M) Sdn. Bhd.
2. Redeem RM2 OFF on selected handcrafted drinks by using the Generic Voucher Code during the Campaign Period.
3. No purchase of AIA Malaysia product(s) is required to participate in this Campaign.

Campaign Terms and Conditions

1. By joining this Campaign, you agree that you have read, understood and agreed to be bound by the Terms and Conditions of this Campaign and by any change/modification made to this Campaign.
2. This Voucher Code is valid from **22 July 2026 until 11 August 2026** only.
3. All orders must be made **via ZUS COFFEE Mobile App** and a discount of **RM2 OFF** will be applied on **selected handcrafted drinks** - CEO Latte, CEO Americano, CEO Chocolate, Matcha Latte, Flat White, Cappuccino, Mixed Berries Refresher, and Tahitian Lime Refresher, which shall be subject to product availability.
4. This Voucher Code is valid for **pick-up** orders only at all ZUS COFFEE outlets in Malaysia.
5. Each User is limited to **one (1) redemption per day** only.
6. This Voucher Code is limited to **3,600 redemptions per day**, on a first come first serve basis.
7. This Voucher Code is not applicable in combination with any other ongoing promotions, discounts, vouchers, or membership privileges, including the ZUS COFFEE Club's cup count collection for complimentary drinks and membership level upgrade.
8. This Voucher Code is only applicable to selected handcrafted drinks and is not applicable to ZUS Bottled Necessity, Bottled Drinks, Cakes, Pastries, Hot Meals, Healthy Snacks, Merchandise or any additional charges for modifiers to the standard drink (e.g.: extra shot/extra syrup/extra drizzle/soy milk/almond milk/oat milk etc.)
9. This Voucher Code is strictly not for sale and is non-transferable, non-exchangeable, and non-redeemable for cash.
10. This voucher is subject to product availability. ZUS COFFEE reserves the right to substitute the item with another product of equal or similar value without prior notice.
11. ZUS COFFEE and AIA reserves the right to amend/cancel this promotion at any time, without any prior notice to you.
12. ZUS COFFEE and AIA shall be entitled to withhold any benefits under this Campaign, with or without notice to the users, if the user is found to have breached ZUS COFFEE's Users Terms and Conditions.

C. FREE ONE (1) piece of ZUS x AIA Vitality Sticker with any ONE (1) purchase of a selected handcrafted drink

Campaign Period: 22 July to 11 August 2026

Campaign Mechanics

1. This campaign is organised by AIA Health Services Sdn. Bhd. in collaboration with ZUSPRESSO (M) Sdn. Bhd.
2. Receive **one (1) FREE ZUS x AIA Vitality Sticker** with any **ONE (1)** purchase of a selected handcrafted drink during the Campaign Period ("Campaign").
3. No purchase of AIA Malaysia product(s) is required to participate in this Campaign.

Campaign Terms and Conditions

- By joining this Campaign, you agree that you have read, understood and agreed to be bound by the Terms and Conditions of this Campaign and by any change/modification made to this Campaign.
- This Campaign is valid from **22 July 2026 until 11 August 2026 only**, or while stock lasts.
- This Campaign is only applicable for the purchase of any one (1) of the following selected handcrafted drinks: CEO Latte, CEO Americano, CEO Chocolate, Matcha Latte, Flat White, Cappuccino, Mixed Berries Refresher, and Tahitian Lime Refresher, which shall be subject to product availability.
- This Campaign is applicable for **pick-up** orders only via ZUS app, and is applicable for all outlets in Malaysia except all ZUS Signature outlets.
- ZUS COFFEE and AIA reserves the right to amend or cancel this promotion at any time, without prior notice to you.
ZUS COFFEE and AIA shall be entitled to withhold any benefits under this Campaign, with or without notice to the users, if the user is found to have breached ZUS COFFEE's Users Terms and Conditions.

General Terms and Conditions:

- By participating in this Campaign, Members are deemed to have read, understood, and agreed to the Terms and Conditions stipulated herein and will abide by all decisions made by AIA Health Services Sdn. Bhd. and AIA Vitality Malaysia (collectively "AIAVM").
- Picture(s) of any products shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Campaign is/are solely for illustration purposes only and may not depict the actual color, model or specifications of the product and does not include any optional accessories.
- AIAVM shall not be responsible for any loss, damage, delay, tampering, theft, or modification of the products once it has been provided. AIAVM shall be released and fully discharged from further liability and demand in relation to the products.
- AIAVM is not the supplier of the products and makes no warranty or representation as to the quality, merchantability and/or the fitness for purpose it is provided and shall not be responsible for any defect or any other loss or damage that may be suffered in connection with the product. Any dispute over the product provided by the merchant should be resolved directly with the merchants.
- Users shall assume full liability in the event of any injury, damage or claim resulting from their participation in the Campaign.
- All transportation, accommodation, personal costs, related expenses and/or any other costs and fees incurred to participate in the Campaign is the sole responsibility of the users.
- AIAVM has the absolute discretion to change, delete or add to any of these Terms and Conditions and/or to terminate, suspend or cancel this Campaign at any time with or without prior notice.

- For the avoidance of doubt, the termination, suspension or cancellation of the Campaign shall not entitle the users to claim for compensation against AIAVM for any losses or damages suffered or incurred by the users as a direct or indirect result of the act of termination, suspension or cancellation.