

# Accessible AIA Customer Centres



At AIA, we are committed to making our services accessible and inclusive for everyone. This page helps you locate our branches with Person With Disability (PWD)-friendly facilities for a more comfortable and seamless visit.

## Kuala Lumpur

### KL Main

Ground Floor (Level A) Wisma AIA, 99, Jalan Ampang, Kuala Lumpur.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

### Shamelin

Ground Floor, Block B, Shamelin Business Centre Jalan 4/91, Taman Shamelin Perkasa, Kuala Lumpur.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

## Selangor

### Klang

Intan Millennium Square,  
68 Jalan Batai Laut 4, Taman Intan, Klang, Selangor

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

## Petaling Jaya

Level 18, Tower A, Plaza 33, No 1, Jalan Kemajuan, Seksyen 13, Petaling Jaya, Selangor.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

## Johor

## Batu Pahat

AIA Customer Centre Ground Floor, No. 20, Jalan Rotan Utama, Taman Batu Pahat, Johor

🕒 Mon - Fri: 8:30 AM - 4:30 PM

### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

## JB Southkey

Suite 21-03, Level 21, MVS North Tower Mid Valley Southkey, No. 1, Persiaran Southkey, Southkey Johor Bahru, Johor

🕒 Mon - Fri: 8:30 AM - 4:30 PM

### Facilities available

Wheelchair accessible entrance

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

## Muar

No. 10, Ground Floor Pusat Dagangan Bakri, Jalan Bakri, Muar, Johor

🕒 Mon - Fri: 8:30 AM - 4:30 PM

### Facilities available

Priority Queue

Voice Numbering/ Queuing System

## Kedah

### Alor Setar

Wisma AIA, 999, Jalan Teluk Wanjah, Alor Setar, Kedah.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Priority Queue

Voice Numbering/ Queuing System

### Sungai Petani

No. 8, Taman Patani Baru, Jalan Kampung Baru, Sungai Petani, Kedah.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

## Kelantan

### Kota Bharu

Lot 164. Section 8, Jalan Pintu Pong, Kota Bharu, Kelantan.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Priority Queue

Voice Numbering/ Queuing System

## Melaka

### Melaka

Unit G-7, Ground Floor, Tower B, Jaya 99, 99, Jalan Tun Sri Lanang, Melaka.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Wheelchair accessible entrance

Priority Queue

Voice Numbering/ Queuing System

## Negeri Sembilan

### Seremban

Level G, 77-G, Jalan Era Square 2, Era Square, Seremban, Negeri Sembilan.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

## Pahang

### Kuantan

Level 1, Menara Zenith, Jalan Putra Square 6, Putra Square, Kuantan, Pahang.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Wheelchair accessible entrance

Priority Queue

Voice Numbering/ Queuing System

## Penang

### Bukit Mertajam

Wisma AIA 543 & 544, Jalan Sungai Rambai, Bukit Mertajam, Pulau Pinang.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Priority Queue

Voice Numbering/ Queuing System

### Penang Straits Quay

Wisma AIA Suite 5.01, Level 5, Straits Quay Office Block, Jalan Seri Tanjung Pinang, Tanjung Tokong, Pulau Pinang.

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

## Perak

### Soho Ipoh

E-G-8, Soho Ipoh, Jalan Sultan Idris Shah, Ipoh, Perak

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

### Taiping

Wisma AIA 28, Jalan Long Jaafar, Taiping, Perak

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

Priority Queue

Voice Numbering/ Queuing System

## Sabah

### Kota Kinabalu

Lot GL-18, Ground Level Block B, Riverson Walk Off Coastal Highway, Kota Kinabalu, Sabah

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

### Sandakan

Ground Floor, Lot 155 Block 15A, Phase 2, Lorong Prima 4, Prima Square, Mile 4, Jalan Utara, Sandakan, Sabah

🕒 Mon - Fri: 8:30 AM - 4:30 PM

#### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

## Kuching

No. 38, Ground Floor, Milan Square, Jalan Wan Alwi, Kuching, Sarawak

🕒 Mon - Fri: 8:30 AM - 4:30 PM

### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

PWD parking lots

Priority Queue

Voice Numbering/ Queuing System

PWD-Accessible restrooms

## Miri

Wisma AIA Lot 663, Jalan Merbau, Miri, Sarawak

🕒 Mon - Fri: 8:30 AM - 4:30 PM

### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

Priority Queue

Voice Numbering/ Queuing System

## Sibu

12-D, Ground Floor, Jalan Kampung Datum Sibu, Sarawak

🕒 Mon - Fri: 8:30 AM - 4:30 PM

### Facilities available

Ramp access to walkway

Wheelchair accessible entrance

Priority Queue

Voice Numbering/ Queuing System