



## MORTGAGE LOAN SETTLEMENT FORM

Please fill in, sign and return this form to the address below. Please (√) at the appropriate box, whichever is applicable.  
Failure to submit the original form duly signed may delay processing

**AIA Bhd. (200701032867 (790895-D))**  
Mortgage Department, Level 9, Menara AIA  
No. 99, Jalan Ampang, 50450 Kuala Lumpur  
Care Line: 1 300 88 1899 Email: [my.loan@aia.com](mailto:my.loan@aia.com)

LOAN NO.

NAME OF BORROWER(S)

I/We hereby furnished AIA Bhd. my/our details and authorization for your further action pertaining to the settlement of the loan.

### TYPE OF LOAN SETTLEMENT

- Own savings (**Please complete PART A**)       Sale of Property       Refinancing       EPF  
 Death / TPD / CLR Claim       Others : \_\_\_\_\_

### APPOINTMENT OF SOLICITOR

I/We hereby appoint the following solicitor to act for me/us in the preparation of **the Discharge of Charge or Receipt And Reassignment** of the property from AIA Bhd. I/We further agree that all legal fees and charges will be borne by me/us in the preparation of the said documentation

- AIA's panel of solicitor  
 My / our own solicitor

Legal firm's name : \_\_\_\_\_

Address : \_\_\_\_\_  
\_\_\_\_\_

Contact No : \_\_\_\_\_ Fax No : \_\_\_\_\_ Email : \_\_\_\_\_

### CONTACT DETAILS

Correspondence address : \_\_\_\_\_  
\_\_\_\_\_

Tel No.: \_\_\_\_\_ Mobile No.: \_\_\_\_\_ Email: \_\_\_\_\_

### REFUND OF EXCESS PAYMENT ( if any)

I/We hereby irrevocably direct and authorize AIA Bhd. to make payment of any excess amount in respect of the Property to the following bank account:

Bank Name : \_\_\_\_\_

Account Holder(s) Name : \_\_\_\_\_

Bank Account No. : \_\_\_\_\_  Saving Account  Current Account

I/We hereby agree to indemnify and keep AIA Bhd. indemnified against all claims, suits, demands, actions, proceedings whatsoever arising from payment of the excess amount as authorized above.

**Note :**

**A copy of bank passbook / bank statement (showing the account details such as Name and Account No.) must be submitted with this form in order for us to process the refund (if any).**

**LIFE INSURANCE POLICY & MRTA POLICY**

All original life insurance policy contract(s) and MRTA policy (if any) shall be sent to solicitor.  
Any inquiries or request for surrender of Life / MRTA insurance policy, please liaise directly to AIA Customer Care Line at 1300 88 1899 or email to [my.customer@aia.com](mailto:my.customer@aia.com)

**HOUSEOWNER / FIRE INSURANCE POLICY**

The Houseowner insurance coverage will continues until the expiry date and AIA Bhd. name as the mortgagee will be deleted.  
Any inquiries or request for surrender of Houseowner Insurance policy, please liaise directly to AIA Customer Care Line at 1 300 88 1899 or email to [my.gi-ops@aia.com](mailto:my.gi-ops@aia.com)

**SIGNATURE / AUTHORIZATION**

The authorization and instructions given require the consent and signatures of all loan borrowers. Thank you.

Signed / Authorized by:-

_____	_____	_____
Name:	Name:	Name:
NRIC No:	NRIC No:	NRIC No:
Date:	Date:	Date:



**C. DECLARATION AND AUTHORIZATION**

I/We understand and agree that any personal information collected or held by AIA (whether contained in this Questionnaire or otherwise obtained, including through credit reporting agencies) may be held, used, and disclosed by AIA to individuals/organisations related to and associated with AIA or any selected third party (within or outside of Malaysia, including but not limited to reinsurance companies, claims investigation companies, industry associations/federations and credit reporting agencies) for the purpose of :

- (a) processing this Questionnaire;
- (b) providing subsequent service for this Questionnaire;
- (c) AIA data matching; and
- (d) review and advice on my/our coverage with AIA. I/We understand that I/we have a right to obtain access to and to request correction of any personal information held by AIA concerning me/us. Such request can be made to any of AIA's Customer Service Centre.

**Important Note:**

AIA may review and/or update the Privacy Statement from time to time to reflect the changes in law and/or AIA business practices. For more information on how AIA deal with personal information, please refer to the latest Privacy Statement on our website at [www.aia.com.my](http://www.aia.com.my).

I/We declare that:

- a) I am/We are aware that it is my/our duty of disclosure that I/we must exercise reasonable care not to misrepresent i.e. to give false answers/ information when answering any questions asked by AIA and that I am/we are to answer the questions fully and accurately/correctly;
- b) I/We have read and understood the contents of the Questionnaire including all warnings and notices therein and I/we have fully and accurately answered all the questions in the Questionnaire and the other questions asked by AIA, if any, after having fully read and understood the questions.
- c) I am/We are aware that I/we must inform AIA of any change to the answers given in the Questionnaire if the change occurred after I/we have submitted the Questionnaire but before the contract is entered into.
- d) I/We fully understand that my/our answers and/or statements given in respect of the questions asked by AIA, and any other relevant documents completed by me/us in connection with the Questionnaire and in any medical report or amendments (collectively referred to as "the information") are relevant to AIA in deciding whether to accept my/our Questionnaire or not and the rates and terms to be applied;
- e) I am/We are aware that if any of my/our answers or statements or information given by me/us is not accurate/correct, the policy may be avoided, my/our claim denied or reduced, the terms of the policy changed or varied, or the Policy terminated.

Witnessed by	Signature of the Borrower	Signature of Chargor / 3 <sup>rd</sup> party
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Name

New NRIC No.

Mobile No.

Date

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(MM/DD/YYYY)

Date

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(MM/DD/YYYY)

Date

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(MM/DD/YYYY)