



AIA Bhd. (790895-D)
Mortgage Operations
Level 8, Menara AIA
99 Jalan Ampang
50450 Kuala Lumpur
P. O. Box 10140
50704 Kuala Lumpur
T : 03-2056 1111
Care Line: 1300 88 1899
Fax: 03-2056 3325 Email: my.loan@aia.com

AIA.COM.MY

PAYMENT METHODS

For your convenience, we provide a variety of payment methods of your **home loan**. The following are the details to pay.

IMPORTANT DUE DATES		
Loan Status	Type of payment	Due Date
FULLY drawdown	Monthly Instalment	1 st of every month
PARTIALLY drawdown	Progressive Interest	14 th of every month

1) AIA BRANCHES

All types of payments (**Monthly Instalment, Progressive Interest, Penalty Interest, Houseowner Insurance Premium and other Miscellaneous Charges**) via cash / cheque can be paid at any AIA Branches. Our cashiers are open from 8.30 a.m. to 4.30 p.m. from Mondays to Fridays. Official receipt will be issued upon payment and transaction posting is the payment date. Please indicate the type of payment as above.

Cheque or bank draft to be made payable to **AIA Bhd. (Housing Loan No. 855XXXXXXXM)**

2) STANDING INSTRUCTION WITH MAYBANK - Monthly Instalment only

Standing instruction can be arranged with any Maybank branch.
Payment is to be made to :-

Collecting Bank : Maybank
AIA Collection A/C No : 5140 1199 7003

Please ensure your Housing Loan No. is indicated. As the monthly instalment will be due on the 1st of every month, we would advise you to effect the standing instruction 10 DAYS BEFORE the due date.

3) MAYBANK2U

Login to www.maybank2u.com
Go to Bill Payment
Select AIA Bhd as Corporation Name
You will need to request a TAC No to proceed with this transaction



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maybank2u.com
Thursday, 28 May 2015 09:05:44

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Mobile Banking Investment Insurance Loans Apply Online Buy Online

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits
Foreign Currency Account
Rewards

Make a one-off payment - Step 1 of 4
Select the corporation you want to pay.

Now select the company

ALL PAYEE

Continue or Go back

Key in the Account No without the 'M' in the Policy Number

maybank2u.com
Thursday, 28 May 2015 09:06:09

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Mobile Banking Investment Insurance Loans Apply Online Buy Online

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits
Foreign Currency Account
Rewards

Make a one-off payment - Step 2 of 4
Enter your payment details

Amount: To: AIA Bhd
Policy Number: **Without 'M'**

From Account:

Effective date:

Policyholder's name:

Continue or Go back

Print receipt and keep record of your payment transaction. AIA will not be issuing any receipts.

maybank2u.com

Open BillPayment

Status: **Successful**

Reference number: 2474931981

Transaction date: 28 May 2015 09:10:21

Amount: RM1000

From Account: 1234567890

Corporation name : AIA Bhd

Policy Number : 8550000000

Policyholder's name : MOHD SAIFUL

Note: This receipt is computer generated and no signature is required.

Paid via **m2u** maybank2u.com

Any inquiries on Maybank2u, kindly contact **Maybank Call Centre** at telephone number **03-2072 7788**.

To ease future payments, **add AIA Bhd. as "Favorite Payee"**.
Once added, you will no longer require TAC to make payment.



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4) MAYBANK BRANCHES

For your information, please be advised that AIA Collection Account in Maybank is:-

Account Name : AIA Bhd.
Account No. : 5140 1199 7003

In order to ensure payment is credited into the correct account, please indicate the following details in Maybank's deposit slip (refer below specimen):-

GUIDELINES OF MAYBANK DEPOSIT SLIP (CA97)

Annotations on the specimen:

- Instalment Amount
- Maybank Deposit Slip (CA97)
- Validated payment received by Maybank. This serves as an official receipt by Maybank on behalf of AIA. AIA will not issue any receipt.
- Payable to AIA Bhd
- AIA Bhd's Account Number
- Borrower's Name
- Housing Loan Number
- For over the counter transactions, drop the 'M'; and only state 10 digits

You may make AIA Loan Repayment via :-

- a) Cash / Cheque Payment Over the Counter
- b) Cheque via Cheque Deposit Machine (Drop-in envelope)

Cheque must be made **payable to "AIA Bhd."**
Reverse of the cheque, please state the following:-

- (i) AIA Collection Account : 5140 1199 7003
- (ii) Loan Reference Number : 855XXXXXXX
- (iii) Borrower's Name : Lau Ah Lee
- (iv) Contact Number : 012-3456789

* Payment by cheque will be captured upon clearance. Cheques will be subjected to clearance fee, commission fee for outstation cheque, stamp duty whichever applicable.

Please DO NOT pay through Cheque Deposit Machine (scanned) and Cash Deposit Machine as we do not have any arrangement for such channels of payment.



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5) INTERNET / ELECTRONIC / INTERBANK FUND TRANSFER (GIRO)

Please ensure **AIA Bhd. is the beneficiary** and the **reference is completely correct** otherwise payment cannot be captured. Our Bank Account is with Maybank.

Below are the details that are required to be filled up.

Beneficiary/ Recipient / Collection Bank : Maybank
Beneficiary/ Recipient Name : AIA Bhd
Beneficiary/ Recipient Account No : 514011997003
Beneficiary/ Recipient Reference : 855xxxxxxxM
Transaction Type : Loan Payment

Payments will be captured within three working days to the account provided that all the information required is correct.

NOTE :

AIA Collection Account and your housing loan no. (8552XXXXXX) must be indicated clearly to ensure payments are credited into the correct account. Should any of the information on the bank deposit slip, reverse of cheque or online remittance details be incomplete or incorrect, the transaction will not be processed by the bank and/or may cause a delay in the allocation or transfer of funds to your account.

AIA will accept no liability for any short payment arising from the failure to provide or for any error or inaccuracy in the collection account number and/or reference number stated by you.

If you need further clarification, please do not hesitate to contact us. We will be glad to assist.

Help Desk :

AIA Bhd.

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6) DIRECT DEBIT (VIA MAYBANK)

A Direct debit Authorisation Form has to be filled up and will be transmitted to Maybank once the loan is drawdown. Pending approval from Maybank on the direct-debit arrangement, you need to remit the monthly loan installment repayment/interest payment via other Modes of Payment otherwise your loan will be in arrears. Enrolment approval will take up to 7 working days.

The direct debit will be on the 5th of the month. Please ensure sufficient funds are allocated to meet the authorization.