



**HEALTHIER, LONGER,
BETTER LIVES**

AIA Bhd. (790895-D)

Menara AIA,
99 Jalan Ampang
50450 Kuala Lumpur
T : 03-2056 1111

AIA.COM.MY

Media Release

AIA Pays Tribute to COVID-19 Healthcare Frontliners With Financial Support

Kuala Lumpur, 26 March 2020 – AIA Malaysia today announced that it will be providing financial support to all doctors, nurses and hospital staff working in Ministry of Health (MOH) designated hospitals involved in screening and admitting COVID-19 patients in Malaysia. The offer is an extension of AIA's appreciation of the sacrifices and contributions made by the medical community in their line of duty at the frontlines of the virus.

The financial support comes with the following benefits:

- 1. Inconvenience Allowance:** If a **doctor, nurse or hospital staff** is diagnosed with COVID-19 when carrying out their duties, they will receive a one-time inconvenience allowance of RM 1,000.
- 2. Compassionate Relief:** In the unfortunate event that the **doctor, nurse or hospital staff** passes away due to COVID-19, an additional lump sum of RM10,000 will be paid to his/her beneficiary.

Ben Ng, Chief Executive Officer of AIA Bhd., said: "The tireless effort and dedication shown by the country's army of doctors, nurses and hospital staff have been truly selfless. These national heroes are the country's first line of defence in the fight against COVID-19 and we hope that with this contribution, we can help give them and their families peace of mind as they battle on the frontlines against this virus.

"We sincerely thank all doctors, nurses and hospital staff for the sacrifices they are making in these extraordinarily challenging times. As Malaysians, we are in this battle together and we remain hopeful that we will ride out this storm as one," he said.

The financial support provided to doctors, nurses and hospital staff is effective from 1 March until 30 June 2020 or when the total fund of RM2 million is fully disbursed (whichever is earlier), with no waiting period.

This comes on the back of AIA's earlier announcement to provide free additional insurance and takaful coverage to its customers, employees and Life Planners. The coverage also provides hospitalisation and death benefits as part of AIA's commitment to continue to look after its customers and people, ensuring that they are always well-protected.

For more information on the financial support, please visit www.aia.com.my/en/aia-cares.html

– End –

About AIA Bhd.

AIA Bhd. is a leading insurer in Malaysia, where we have been privileged to do business since 1948. We offer a suite of financial solutions including Protection, Health, Personal Accident, Employee Benefits, General Insurance, Mortgage, Retirement and Family Takaful products to meet our customers' protection and financial security needs at every life stage. Through our wide and diverse distribution footprint which comprises a 14,000 strong Life Planner force, our exclusive bank partner's branches nationwide as well as corporate sales teams and brokers, we give our customers the choice of deciding how, when and where they connect with us.

Part of the AIA Group, the largest independent publicly listed pan-Asian life insurance group, AIA Bhd. has the financial strength, experience, service centre network and a well-trained team of more than 2,000 employees to serve our 3.9 million customers nationwide. As at 30 June 2019, AIA Bhd.'s total asset worth was RM54.7 billion, with a paid-up capital of RM1,451 million.

About AIA

AIA Group Limited and its subsidiaries (collectively "AIA" or the "Group") comprise the largest independent publicly listed pan-Asian life insurance group. It has a presence in 18 markets in Asia-Pacific – wholly-owned branches and subsidiaries in Hong Kong, Thailand, Singapore, Malaysia, Mainland China, Korea, the Philippines, Australia, Indonesia, Taiwan, Vietnam, New Zealand, Macau, Brunei, Cambodia, a 97 per cent subsidiary in Sri Lanka and a 49 per cent joint venture in India. In April 2019, AIA was also granted approval as a preferred applicant to operate in Myanmar through a 100 per cent wholly-owned subsidiary.

The business that is now AIA was first established in Shanghai a century ago in 1919. It is a market leader in the Asia-Pacific region (ex-Japan) based on life insurance premiums and holds leading positions across the majority of its markets. It had total assets of US\$256 billion as of 30 June 2019.

AIA meets the long-term savings and protection needs of individuals by offering a range of products and services including life insurance, accident and health insurance and savings plans. The Group also provides employee benefits, credit life and pension services to corporate clients. Through an extensive network of agents, partners and employees across Asia-Pacific, AIA serves the holders of more than 34 million individual policies and over 16 million participating members of group insurance schemes. AIA Group Limited is listed on the Main Board of The Stock Exchange of Hong Kong Limited under the stock code "1299" with American Depositary Receipts (Level 1) traded on the over-the-counter market (ticker symbol: "AAGIY").